



We value your feedback and are committed to exceeding your expectations.  
Please take a few minutes to provide your candid feedback on our catering services.

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Overall, how satisfied are you with the catering services provided by Sodexo?

Extremely Satisfied	9	8	7	6	5	4	3	2	1	Not at all Satisfied	n/a
10										0	

How likely would you be to recommend Sodexo's catering services to others?

Extremely Likely	9	8	7	6	5	4	3	2	1	Not at all Likely	n/a
10										0	

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Based on your experience, please rate the following catering service attributes.

**Ordering**

	Extremely Satisfied	9	8	7	6	5	4	3	2	1	Not at all Satisfied	n/a
Overall ordering process	10										0	
Advice offered on event planning/menus												
Accommodation of special food/dietary needs												
Competitive pricing												

**Food and Beverages**

	Extremely Satisfied	9	8	7	6	5	4	3	2	1	Not at all Satisfied	n/a
Variety of food selections	10										0	
Accuracy - I receive what I order												
Quality of food												
Creativity and attractive presentation of food/beverage												

**Event Service**

	Extremely Satisfied	9	8	7	6	5	4	3	2	1	Not at all Satisfied	n/a
Timeliness of event set-up	10										0	
Staff professionalism at events												
Responsiveness to issues, questions or concerns during events												
Timeliness of event clean-up												
Post-event follow-up												

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**Please share your comments regarding Sodexo's catering services:**

**What Sodexo does best:**

**If there are any areas of concern, we welcome your comments:**

**Other comments:**