

Zag Dining Fall 2020 Plan

**Proposed Plan as of 7/31/20*

*****The following is subject to change based on campus population, programming, and State and Local guidelines relating to COVID*****

Dining Overview:

The COG

Currently, all dining locations, including the main dining hall “The COG,” will continue to undergo many updates to ensure the safety and health of our students. For The COG, hours will remain the same or may be extended for normal operation standards. Upon entry, students will swipe their Gonzaga ID card and an attendant will monitor and be available to provide support. Meals will consist of a variety of Grab and Go options, along with limited dine-in seating as allowable by State and local Guidance. To eliminate congestion between floors, The COG will mirror menus on the 1st and 2nd floors, to also include Grab and Go Pick 3 items along with special dietary consideration items. Seating will be designed to maintain physical distancing and tabletop signs will be used to show if a table has been cleaned or not. The dining room will ensure sanitizing on constant rotation, use of disposable dishware and flatware for all meals and service attendants may serve hot and fountain beverages to eliminate touchpoints on these high traffic stations.

Other Dining Facilities

Depending on the campus population, Welch Hall dining location may be transitioned into Grab and Go with expanded Pick 3 Offerings including pre-built salads/sandwiches, allowing students another easily accessible location for food to-go. Cataldo Hall, which historically only included the 1887 dining location, may expand to also including The Globe Room. 1887 may exclusively offer the Grab and Go options, along with a rotating hot entrée option, while The Globe Room may offer Simple Servings and Vegan options. Breakfast may also be added to 1887, giving students yet another location for safely accessing those morning meals. Due to physical distancing needs, Contemplative Café will temporarily close to allow for additional space within the building.

Within Hemmingson Center, students can expect to see physical distancing measures and traffic flow requirements at The Marketplace, Starbucks and Wolfgang Puck. The Bulldog restaurant will continue to offer dine-in service, as state and campus regulations allow, at a reduced capacity and with physically distanced seating.

Duff’s Bistro will continue to offer their favorite menu items, with additional grab and go options.

Both cafes, Margie's in Tilford and Café Lawte in the Law School, may remain open to serve those areas of campus. Expect to see additional sanitizing measures in place as well as physical distancing and traffic flow requirements at these locations as well.

In addition, we will be recommending students download the GRUBHUB app for mobile ordering and signing up for the campus portion to see all on-campus locations available for ordering ahead. This option will be available at all retail locations and will further assist in alleviating wait times in line.

Please note that these plans are what Zag Dining is currently planning on for the Fall semester, however with the ever-changing needs of the campus, these plans may change. We will be working diligently with the campus and all state and local regulatory agencies to ensure that our services align with the most updated requirements. We appreciate your patience and understanding through these evolving times and know that we are working tirelessly to ensure students are not only safe and healthy, but also being fed to the high standards of Zag Dining and Gonzaga University.

FAQ's:

1. Do I need to buy a meal plan?

- a. Underclassmen are not required to fulfill the on-campus residency requirements for Fall semester, however, if you choose to live on campus you are still required to purchase a Resident dining meal plan.
- b. Resident Dining plans are still available all students, on and off campus, via your students accounts portal.
- c. Students are also able to purchase Community Meal Plans, which are purchased via the ZagDining.com website.

2. What is difference between Resident Dining Meal Plans and Community Meal Plans?

- a. Resident Dining plans include swipes and bulldog bucks; the swipes expire at the end of the semester and the bulldog bucks roll over to the next semester if any remain.
- b. Community meal plans include only meal swipes, but these never expire. They are available for you to use until they are gone!

3. Where can meal plan swipes be redeemed?

- a. The COG, 1887 at Cataldo, The Globe Room, plus additional Pick 3 locations for a quick grab and go option (2nd floor COG, Welch Hall, Duff's Bistro)
- b. **These locations will vary as needs arise throughout the semester.*

4. What are Bulldog Bucks and how can I use them?

- a. Bulldog Bucks are a part of all resident dining meal plans and can be used at any of the Zag Dining retail locations on campus. These are also available to use at a number of off-campus locations, which you can find a list of on Gonzaga's website.

- 5. Can I change my resident dining meal plan?**
 - a. You can change your plan through 5pm of the first week of classes. Otherwise, you are only able to upgrade as the semester continues.

- 6. I have a food allergy or dietary restriction. Will I be able to get what I need out of a resident dining meal plan?**
 - a. Yes, we recommend meeting with our Registered Dietitian to ensure that you are able to navigate the dining services throughout campus. Our Dietician conducts meetings with students at no costs to help alleviate any concerns and to find the best ways to use each location for your specific needs.

- 7. Do you offer mobile ordering?**
 - a. For retail outlets, you can order ahead through the GRUBHUB app; you can even use your bulldog bucks to pay through the app for even further convenience.

- 8. Are the Resident Dining Meal Plans worth purchasing for Fall semester? What will my student get with the meal plan?**
 - a. At this time, and depending on campus population, both the COG and Cataldo Dining halls will be open for dine-in (seating capacities allowable by State and Local Guidance) and to-go options. The COG will begin with offering 3 full stations (mirrored on each floor), consisting of 2 hot and fresh entrée items and a quick grab and go option. Included in these will be the Simple Servings (allergen-free) and Vegan menus as well. 1887 at Cataldo will serve to-go options along with a rotating daily hot entrée. The Globe Room will offer the Simple Servings station (allergen-free) and Vegan entrée for that location. Additionally, there will be added locations for quick to-go options across campus. Bulldog Bucks, that come with all resident dining meal plans, can still be used at Starbucks, Wolfgang Puck, The Bulldog, The Marketplace, Duff's Bistro and cafes across campus.
 - b. Meal plans ensure food security during the semester. With a meal plan, you are well served, and the work is done for you. The dining plan will make available food for you so you can focus on your studies, have quick access to delicious, wholesome, and well-balanced menus to ensure your day flows smoothly and you can manage your schedule with ease. Having a dining plan also gives you unlimited access to the special events, promotions and offers that are provided through the program.

- 9. I understand that not everything will be the same and the meal variety is less. Why is there no discount during this period of time?**
 - a. There are a variety of menu items and services available. A Menu that rotates over 5 weeks with additional staffing to ensure the safety and well-being of students including sanitation, programing, much planning and daily execution increases the expense of the program. This additional expense is not passed on to students, in fact, we designed a balanced program and look forward to meeting and exceeding your expectations.