

UT DINING SERVICES’ RE-OPENING PLAYBOOK

UT Dining Services is committed to helping reduce the risk of COVID-19 while also still providing a quality dining experience for our students this school year. Throughout the summer, we have been extensively working with UT and Sodexo in creating a re-opening playbook of our dining halls, which will allow us to open the dining halls in multiphases.

RELAXED STAGE:

As students arrive on campus this August, there will be quite a few changes to the dining scene to ensure the safety of our customers and employees. The *relaxed* stage of opening will feature:

- **Employee Uniform & Safety**
 - Employees will be wearing standard uniform, which will now also include a face mask provided at the start of their shift
 - Face shields along with a face mask will be provided to employees not behind a sneeze guard
 - All employees are trained on the importance of frequently hand washing and changing their gloves
 - Employees will consistently sanitize tables, chairs, and workstations throughout the day and as soon as customers are done eating and leave their tables
- **Employees Health**
 - Employees are *required* to self-monitor their health before they leave their homes and throughout the workday
 - If they are not feeling well or display any COVID symptoms, they are to stay home and schedule an appointment for a COVID-19 test
 - If an employee tests positive, they are to notify their manager and quarantine for at least 14 days
 - To return to work, they must receive an approval from their doctor
- **Seating Capacity & Physical Distancing**
 - We are following the COVID-19 Executive Order mandated by Florida Governor DeSantis pertaining to the capacity of restaurants & physical distancing
 - Currently, restaurants are allowed 50% seating capacity indoors
 - If seating has reached 50% capacity in the Ultimate Dining Hall, guests can choose to wait for available entry or guests can visit our many other retail venues on campus
 - An attendant will be present to help guide guests and traffic flow
 - Our tables inside the dining halls have been moved six feet apart for effective physical distancing

- New traffic flows have been created for entering and exiting the dining halls, as well as, new line formations for each station
- Floor decals encouraging six feet of physical distancing have been placed entering and exiting dining locations, in front of registers, and in lines leading up to each food concept
- **Register Cleaning & Sanitation**
 - All terminals will be wiped down with sanitizing wipes before each shift starts
 - All touched surfaces (credit card and swiper terminal) will be wiped down at least every half hour
 - Hand sanitizer will be placed on the register counter tops of guests and employees to use
- **Contactless and Cashless Payments**
 - Each register will enable customers to swipe their Spartan ID card (meal swipe, Spartan Dollars, UT Dollars, & Thank You Dollars) and credit cards without contact with the cashier
 - ApplePay will also be accepted
 - We are currently working on a contactless solution for Ultimate Dining Punch Cards & Coupons
- **Engagement Activities**
 - Promotions and events, that students recognize and love, have been reworked with options that reflect physical distancing
 - Please follow us on social media to stay update when these activities will take place throughout the semester
 - Website – dining.ut.edu/explore
 - Facebook – [/UTDiningServices](https://www.facebook.com/UTDiningServices)
 - Instagram – [@UTDiningServices](https://www.instagram.com/UTDiningServices)
 - Twitter – [@UT_Dining](https://twitter.com/UT_Dining)
- **Dining Halls**
 - Our dining concepts will be condensed while still offering quality food and service to the students
 - **Ultimate Dining Hall**
 - Hours of Operation
 - Monday through Thursday 7 a.m. to 9 p.m.
 - Friday 7 a.m. to 7 p.m.
 - Saturday through Sunday 9 a.m. to 7 p.m.
 - Traffic Flow
 - We have set up new traffic flows using floor decals and stanchions; however, we will be constantly reevaluating traffic flows as we start the semester
 - The BITE App
 - To view the daily menu in Ultimate Dining & Panache, please download BITE from the App or Google Store
 - Check the nutritional information for each dish
 - Set menu controls to avoid certain allergens or to view dietary needs, such as vegan/vegetarian options

- Use the app to provide us with instant feedback
- *NEW* Simply To Go Station
 - Our new “Take Go” station will be available at the righthand corner when guests first walk into the dining hall; please see an attendant for assistance
 - (1) Meal Swipe or (1) Door Price for Take Out allows the guest to take the following:
 - (1) Entrée
 - (2) Sides
 - Bottled Water or Canned Soda
 - Take Out options will also be color coded & are subject to change
 - Orange Sticker = Entrée
 - Green Sticker = Side
- Salad Bar
 - Rather than self-serve at the Salad Bar, our food service employees will customize a salad for you
- The Granary
 - A Beverage Attendant will serve all soft drinks, juices, and coffee to guests
 - Refillable cup service will not be available at this time
 - In place of self-serve frozen yogurt and ice cream, novelty ice cream bars will be available; please ask the beverage attendant for an ice cream bar
 - The self-serve waffle maker will not be available at this time
- The Sweet Shop
 - Available Monday through Sunday
 - All desserts are pre-packaged and wrapped in the bakery display case
- The Ultimate Deli
 - Our food service employees will customize your sandwich for you
 - Gluten-Friendly sandwiches available upon request
- The International Station
 - Open Monday through Friday for Breakfast, Lunch, & Dinner
 - Hot & quick international themed meals ready to go
 - Open Saturday & Sunday for Brunch
- Classics & Balanced Way
 - Open Monday through Sunday for Breakfast, Lunch, & Dinner
 - Enjoy your favorite home away from home comfort foods at the Classics Station
 - Balanced Way will consist of a rotation of rotisserie meats and roasted vegetables
- Pizza & Pasta
 - Open Monday through Sunday for Lunch & Dinner
 - Cheese & pepperoni slices served by a food service worker
 - Rotation of specialty pasta and bowls with toppings
 - Ready to Go Pasta (pasta with sauce)
- The Deluxe Grille
 - Charbroil Grill

- Open Monday through Friday for Lunch & Dinner
- Grilled Chicken every Monday, Wednesday, & Friday
- Grilled Steak every Tuesday & Thursday
- Additional Grill Items (All Prepped for Grab n Go)
 - Hamburgers every Monday, Wednesday, & Friday for Lunch & Dinner
 - Hamburgers every Saturday & Sunday for Brunch & Dinner
 - Hot Dogs every Tuesday & Thursday for Lunch & Dinner
- Disposable Plates & Utensils
 - In lieu of china, each station will have disposable plates & bowls behind sneeze guards, which will be served by food service workers
 - Individual pre-packaged utensils will also be available behind a sneeze guard
- Personal Containers
 - All condiments (mayo, ketchup, mustard, etc.) will be served in personal containers (PCs)
- **The Rathskeller**
 - Hours of Operation
 - Monday through Friday 9 a.m. to 4 p.m.
 - Max capacity of 5 guests at a time in the restaurant to order food
 - Seating capacity in the dining area will be 50% and all tables will be placed six feet apart to abide by the physical distancing guidelines
 - Serving Boar's Head Subs & We Proudly Serve Starbucks
 - Spartan Dollars, UT Dollars, Thank You Dollars, & Credit are accepted
- **Spartan Club**
 - **Einstein's Bagels**
 - Hours of Operation
 - Monday through Thursday 7 a.m. to 5 p.m.
 - Friday 7 a.m. to 4 p.m.
 - Saturday & Sunday 9 a.m. to 3 p.m.
 - Limited Menu as designated by Einstein's
 - Several lines will be formed using stanchions in front of the dining concept in order to enforce physical distancing guidelines
 - **Fresh Creations**
 - Hours of Operation
 - Monday through Friday 11 a.m. to 11 p.m.
 - Saturday & Sunday 4 p.m. to 11 p.m.
 - Menu
 - Made to Order Salads & Wraps
 - **Chick-Fil-A**
 - Hours of Operation
 - Monday through Friday 11 a.m. to 9 p.m.
 - Limited Menu as designated by Chick-Fil-A
 - **La Havana** (*Replaced with Simply To Go for Fall 2020*)

- This dining concept will be closed during the *relaxed* stage
- However, this station will be used to serve pre-packaged items from our Simply To Go Menu
- **Simply To Go**
 - Hours of Operation
 - Monday through Friday 11 a.m. to 1 a.m.
 - Saturday 4 p.m. to 1 a.m.
 - Sunday 4 p.m. to 11 p.m.
- **The Grill @Spartan Club**
 - Hours of Operation
 - Monday through Friday 11 a.m. to 1 a.m.
 - Saturday 4 p.m. to 1 a.m.
 - Sunday 4 p.m. to 11 p.m.
 - Contactless ordering through our kiosks
- **Morsani Hall**
 - **Star Ginger**
 - Hours of Operation
 - Monday through Friday 11 a.m. to 7 p.m.
 - Limited Menu
 - **Dairy Queen**
 - Hours of Operation
 - Monday through Friday 11 a.m. to 11 p.m.
 - Saturday & Sunday 5 p.m. to 11 p.m.
 - Menu
 - Full DQ Menu Available
 - **Salsa Rico**
 - Hours of Operation
 - Monday through Friday 11 a.m. to 11 p.m.
 - Saturday & Sunday 2 p.m. to 11 p.m.
 - Menu
 - Build Your Own Burritos, Quesadillas, and Tacos
 - Vegan & Vegetarian Options Available
 - **Salsa Rico Extension (former Mindful location)**
 - The Mindful concept will be moved to Pandini's during the *relaxed* stage
 - However, this station will be used as an extension to Salsa Rico serving pre-packaged quesadillas and rice bowls
 - It'll also be used as a Contactless Pick Up Station
 - **Mindful/Pandini's**
 - Hours of Operation
 - Monday through Friday 8 a.m. to 10 p.m.
 - Breakfast 8 a.m. to 10 a.m.
 - Lunch 11 a.m. to 10 p.m.

- Saturday & Sunday 10 a.m. to 10 p.m.
 - Breakfast 10 a.m. to 3 p.m.
 - Lunch 4 p.m. to 10 p.m.
- Menu
 - Breakfast – Scrambled Egg Bowls, Avocado Toast (Vegan/Vegetarian Options Available), and Coffee
 - Lunch & Dinner – Pasta, Subs, Pizza, & Pre-Packaged Salads
- **Gourmet Grocer/AFC Sushi**
 - Hours of Operation
 - Monday through Friday 11 a.m. to 11 p.m.
 - Max capacity of 3 guests inside store
 - Menu
 - Simply To Go Salads, Sandwiches, Wraps, Fruit Cups, Parfaits, Protein Boxes, etc.
 - Bottled Beverages (Soda, Water, Protein Shakes, Juice, Starbucks Frappuccino, etc.)
 - Sweet & Salty Snacks (Candy, Protein Bars, Chips, Pretzels, Nuts, etc.)
 - Assortment of Sushi
- **Panache (*By Reservation Only*)**
 - Hours of Operation
 - Monday through Friday 11 a.m. to 2 p.m.
 - Seating capacity will be at 50%
 - Take out is not an option; seating only
 - Reservations will be required for all guests
 - Please call 813-257-2856 to book or
 - Email Michelle Silas, Morsani Manager, at Michelle.Silas@sodexo.com
 - Menu
 - The self-serve buffet at Panache will now feature pre-packaged hot entrees with sides, salad, and dessert
 - Introducing the Ramen Station
 - Ramen Bowls are pre-made and a food service attendant will add broth for the guest
 - Included in the door price
 - Introducing the Gyro Station
 - Gyro
 - Included in the door price
- **ICB Building**
 - **Starbucks Reserve**
 - Hours of Operation
 - Monday through Friday 8 a.m. to 8 p.m.
 - Saturday & Sunday 9 a.m. to 5 p.m.
 - Limited Menu

- **UT Catering**
 - Please visit dining.ut.edu/catering to view our *Simply To Go Catering Menu* and our *Limited Flavours Guide*
 - All buffets and self-served stations will need to be assisted by a Food Service Attendant
 - Before placing an order, all event plans ***must*** be approved by the University and facilities
 - Vegan, Vegetarian, & Gluten-Friendly options are available upon request
 - Off campus vendors and food will be not be permitted until further notice