***Terms & Conditions of the 2018-2019 Meal Plan Contract***

**CONTRACT PERIOD:** The meal plan contract provides meals for fall and spring semesters. The operational dates vary according to individual locations and the academic calendar. Meals are not provided during some holidays and break periods, but students are able to use their Wavebuck$ and NOLAbuck$ during those times at any open location. All meal plans are annual contracts, billable by semester. Meal plans purchased in the fall semester will automatically be renewed for the spring semester for all students not otherwise changed or cancelled by the student.

**ELIGIBILITY:** No exceptions are granted to the mandatory student board requirement!

**Meal plan requirement for Class of 2022 students (enrolled as a freshman during the 2018-2019 academic year):**

- All undergraduate students who live in university residence halls (including Aron Residence) are required to enroll in Unlimited, TU 15 or Kosher meal plan.
- All second-year and second-year who live off-campus are required to enroll in a meal plan, at minimum the Commuter meal plan.

**Meal plan requirements for Class of 2021, 2020, & 2019 cohorts (students enrolled as second-, third-, or fourth-year students during the 2018-2019 academic year):**

- All first-year and second-year students who live off-campus are required to enroll in a meal plan, at minimum the Commuter meal plan.
- All first-year students who live in university residence halls (including Aron Residence) are required to enroll in Unlimited, TU 15 or Kosher meal plan.
- All second-year students who live on-campus are required to enroll in either Unlimited, TU 15, 10, TU 7 or Kosher meal plan.

**TULANE SPLASH CARD:** Splash Cards are the property of Tulane University. A student must present their Tulane Splash Card to access their meal plan. Meal plan participants may not pass, sell, or loan their cards to others. Lost cards are replaced at the Campus Services office for a fee.

**RESIDENCE POLICIES:** These meal plans allow the resident the most flexibility, value and convenience. Plans have a specified number of Bruff meals the student is able to use on any given week. Additional Waves and NOLAbucks may be purchased in $100 increments. All meal plans are annual contracts, billable by semester. Students are required to enroll in a meal plan, at minimum the Commuter meal plan.

**Changes and Cancellations:**

- Failure to participate in the meal plan does not automatically release a student from his/her dining contract.
- There is no refund of board fees for a student who withdraws from the university as a result of suspension or dismissal.
- Students are required to enroll in a meal plan only if a student is enrolled in a meal plan, at minimum the Commuter meal plan.

**DINING PAYMENT:** The meal plan charge appears on the student's Accounts Receivable statement in July for fall 2018 and December for spring 2019 semesters, unless otherwise stated. Students may make payments to Dining and Vending Services. Meal plan charges and/or refunds are made to the student’s Accounts Receivable account.

**Plan Begins** | **Plan Ends** | **Bruff Closed**
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Fall Semester | Wed, Aug 22 | Sat, March 2 - Sun, March 10
Spring Semester | Sun, Jan 13 | Thur, May 9

*Students may use their Wavebuck at any Tulane Dining facility that is open during this time.

**ANY CHANGES IN DAYS OR HOURS OF OPERATION WILL BE UPDATED ON DININGSERVICES.TULANE.EDU.**

**Changes and Cancellations:** Changes and cancellations must be made by 5pm on the following dates:

- FALL SEMESTER: Monday, September 3, 2018
- SPRING SEMESTER: Monday, January 21, 2019

Requests for changes may be made online during the appropriate time frame. Change requests include a daily prorated adjustment that is charged to the student’s Accounts Receivable plus a $25 administrative fee each time a change is made to the meal plan.

Cancellations must be made in person at the Campus Services office in the Lavin-Bernick Center for Student Life, Suite 107. Cancellations of a meal plan by the student are effective only when the student has completed the appropriate forms and has been cleared by the appropriate university officials. The date of the cancellation regardless of whether any meal swipes are used, will be used to determine if a student is entitled to any refund.

There are no full refunds of board fees except when a student withdraws before the first day of classes.

**Contracts Termination by the University:** Tulane reserves the right in the case of natural disaster, pandemic flu or other catastrophic events where Tulane must cause operation for a single semester or significant portion of a semester to modify its no-refund policy. The modified no-refund policy would be determined solely at the discretion of the university administration.

**Code of Conduct:** Any attempt to fraudulently use the meal plan of another student will result in disciplinary action against both parties. Food and equipment (including dishes & flatware) may not be removed from the Bruff Commons Dining Room. Bruff Commons Dining Room is a “dine in” only facility. Violations of this rule are brought before the University Disciplinary Board. Disruptive behavior, destruction of property or violation of any university policy or code of conduct will result in sanctions through the University Disciplinary Process. Such sanctions may include but are not limited to barring a student from participating in the meal plan without a refund.

**Acceptance:** The student accepts the terms and conditions of this contract upon initial payment, submission of preference forms or processing charges. Any form of refusal binds the student to the entire contract.