

Tips On Using The Eagle Plan

- Your meals at the Top of the UC are unlimited. You may use as many meals a day as you wish, and there are no time constraints.
- Meal swipes are only permitted to be used by and for the holder of the meal plan. They can't be used to pay for friends. You may, however, use up to 5 meals each semester to pay for guests at the Top of the UC.
- You have 75 LIMITED meal swipes for use in retail dining shoppes (Panera Bread, Vocelli Pizza, etc.) during the fall semester.
 - *You may only use 1 meal swipe for each retail transaction. You may not “double swipe”, i.e. use 2 meal swipes toward a single retail purchase.
 - *You may only use 3 meals each day, Monday through Friday, at retail eateries
 - *You may only use 2 meals each Saturday and Sunday at retail eateries (brunch & dinner)
 - *You may only use 1 meal per meal period each day at retail eateries
 - Breakfast Meal Period: 7 am to 11 am
 - Lunch Meal Period: 11 am to 4pm
 - Dinner Meal Period: 4 pm to closing
 - *If you buy something in a retail shoppe at 10 am and use a meal swipe toward that purchase, you will not be able to use another meal swipe in a retail shoppe until after 11 am. You can only use one of your 75 retail shop meal swipes during each meal period. If you try to use another meal swipe in a retail shoppe during that meal period, the system will not accept that payment. You will have to pay for your entire purchase with Flex, EagleOne or credit, or the purchase will be cancelled.
- \$200 Flex Dollars are included in your plan for each semester. You may use Flex at any dining location at any time. There are no restrictions.
 - *Any Flex Dollars that you don't spend in the Fall semester roll over to the spring semester, as long as you are on a campus meal plan. Any Flex Dollars left at the end of the spring term will be forfeited. They don't carry over to future summer or fall semesters.
 - *Purchases made with Flex dollars are not taxable
 - *The charges for meals at the Top of the UC are discounted when you pay with Flex—much lower than if you pay with EagleOne or credit, and there is no tax.
 - *There is currently no way to add Flex Dollars to your account.
- Purchases made with EagleOne are taxable! They are not part of a meal plan and are therefore subject to state and local taxes.
- If you were charged incorrectly (charged all Flex when you wanted to use a meal swipe, or any other error) at a retail dining shoppe, ask the cashier to cancel the sale and re-ring it, or ask the supervisor or manager to get the charge corrected on your account.

If you have any questions about how to use your meal swipes or meal plan, contact the Marketing team of University Dining: Dining@UMW.edu, or Rose Benedict, rbenedic@UMW.edu.

If you have questions about how to purchase a meal plan, change a meal plan, or make revisions due to dietary restrictions, contact Chris Porter: cjporter@umw.edu.

If your EagleOne card doesn't work (is refused or won't swipe), contact the EagleOne Card Office for assistance. They are in Lee Hall.