PLACEMENT OF THE 2021-2022 DINING PLAN CONTRACT

CONTRACT PERIOD: The dining plan contract provides meals for fall and spring semesters. The operational dates vary according to individual locations and the academic calendar. Meals are not provided during some holidays and break periods, but students are able to use their Wavebuck and NOLAbucks during those times at any open location. All dining plans are annual contracts, billable by semester. Dining plans purchased in the fall semester will automatically be renewed for the spring semester for all students unless changed or canceled by the student.

ELIGIBILITY: No exceptions are granted to the mandatory student board requirement!

Dining plan requirements for Class of 2025, 2024, 2023, & 2022 cohorts (students enrolled as first-, second-, third-, or fourth-year students during the 2021-2022 academic year):
- All first-year students who live in university residence halls (including Aron Residence) are required to enroll in either Unlimited, TU 15 or Kosher dining plan.
- All second-year students who live in university residence halls (including Aron Residence) are required to enroll in either Unlimited, TU 15, TU 10, TU 7 or Kosher dining plan.
- All first-year and second-year students who live off-campus are required to enroll in a dining plan, at minimum the Commuter dining plan.
- Full-time, remote-only learners approved through the Registrar's Office are not required to enroll in a dining plan. If a student moves to Remote Only learning after the fall semester cancellation deadline, the student will be charged on a prorated daily basis regardless of whether any meal swipes are used. Student will be charged through the day Dining Services is notified by student and remote-only status must be confirmed by Academic Advising/Registrar's Office.

TULANE SPLASH CARD: Splash Cards are the property of Tulane University. A student must present their Tulane Splash Card to access their dining plan. Dining plan participants may not pass, sell, or loan their cards to others. Lost cards are replaced at the Campus Services office for a fee.

RESIDENTIAL PLANS: These dining plans allow the student the most flexibility, value and convenience. Plans have a specified number of meal swipes the student is able to use each week, Extra Meals the student is able to use throughout the semester, NOLAbucks to use at designated off-campus locations, and NOLAbucks to use at designated off-campus locations. First-year student options are: Unlimited, TU 15 or Kosher plans. Second-year options are: Unlimited, TU 15, TU 10, TU 7 or Kosher plans. Third and Fourth year options are Unlimited, TU 15, TU 10, TU 7, TU 8, Choice 50 or Kosher plans.

A student enrolled in TU 8 or Choice 50 is not required to add Wavebuck, NOLAbuck$, Extra Meals or Quick Picks. If the student is enrolled in TU 8 or Choice 50 and would like to add Extra Meals or Quick Meals, the minimum is 10 meals. Furthermore, if a student on TU 8 or Choice 50 would like buck$, the minimum is $100 for Wavebuck and $25 for NOLAbuck$.

- Meal Swipes: Weekly meals will reset each Monday morning at 2am. Meals per week and meals per semester are to be used by the card holder/dining plan participant only. Meals do not roll over to spring semester. A student can use a meal swipe at designated Meal Swipe locations. All Meal Swipes have a 15 minute re-use delay.
- Extra Meals: A student can use a meal swipe at designated Meal Swipe locations.
- Quick Picks: Quick Picks are predeterminated meal options at select locations in the LBC Food Court that a student can order, swipe and go.
- Wavebuck: Wavebuck are retail dollars that can be used at dining locations on-campus, athletic concessions, and Aron at Tulane Hill. A student may purchase additional Wavebuck in $100 increments throughout the semester (TU 8 or Choice 50 participants, see above exception). Wavebuck will roll over from the fall to the spring semesters only if the student is enrolled in a dining plan for the spring semester. At the end of the spring semester, any unused funds will be forfeited. Unused Wavebuck will expire on Sunday, May 29, 2022.

- NOLAbucks$: NOLAbucks$ are retail dollars that can be used off-campus at participating merchants. A student may purchase additional NOLAbucks in $25 increments throughout the semester (TU 8 or Choice 50 participants, see above exception). NOLAbucks will roll over from the fall to spring semesters only if the student is enrolled in a dining plan for the spring semester. At the end of the spring semester, any unused funds will be forfeited. Unused NOLAbucks will expire on Sunday, May 29, 2022.

- Kosher Dining Plan: This plan allows the student to dine at Aron at Tulane Hill for 10 meals a week. This plan includes $400 in Wavebuck and $100 in NOLAbucks for the student to spend on any location throughout campus. A student may purchase additional Wavebuck in $100 increments and NOLAbucks in $25 increments. Meals do not roll over from week to week or to the next semester. Wavebuck and NOLAbucks will roll over from fall to spring only if the student is enrolled in a dining plan for the spring semester. The Kosher dining plan does not allow for guests and one meal swipe is allowed per meal period. This location does not accept NOLAbucks, Extra Meals or Quick Picks.

COMMUTER DINING PLAN: This flexible retail dollar plan gives the student $600 in Wavebuck and $250 in NOLAbucks to spend at specified off-campus locations. A student on this plan receives a $2 discount off the Dining Room at the Commons door price and a $2 discount off the Green Wave Grille door price. This Commuter Dining Plan allows the student to purchase additional Wavebuck in $100 increments and NOLAbucks in $25 increments throughout the semester. Wavebuck and NOLAbucks will roll over from fall to spring only if the student is enrolled in a dining plan for the spring semester. The student is not required to add Extra Meals or Quick Picks, but if they choose to do so, the minimum is 10 meals. This plan is not available to on-campus students (including those living in Aron Residence).

DINING PAYMENT: The dining plan charge appears on the student’s Accounts Receivable statement in July for fall 2021 and December for spring 2022 semesters, unless we are notified otherwise. Payments may be made at the Bursar's Office or mailed to: Tulane University, Bursar's Office #1685, 7029 Freret Street, New Orleans, LA 70118-5549. Information on student accounts may be obtained from Accounts Receivable (acctrec@tulane.edu; 504-865-5368 or 1-800-798-7633). Please do not mail payments to Dining Services. Dining plan charges and/or refunds are made to the student’s Accounts Receivable account.

PLANS BEGIN PLAN ENDS LIMITED MEAL SWIPE OPTIONS/HOURS*
Fall Semester Sunday, August 15 Saturday, December 18 August 15-22; October 7-10; November 20-28; December 18
Spring Semester Sunday, January 9 Thursday, May 12 January 9-17; February 28-March 1; March 26-April 3; May 12

* Meal swipe options/hours will be limited. Students may use their Wavebuck at any Tulane Dining facility that is open during this time.

Any changes in days or hours of operation will be updated on diningservices.tulane.edu.

Changes and Cancellations: Changes and cancellations must be made by 5pm on the following dates:
- FALL SEMESTER: Friday, September 3, 2021
- SPRING SEMESTER: Friday, January 28, 2022

Requests for changes may be made online during the appropriate time frame. Change requests include a daily prorated adjustment that is charged to the student's Accounts Receivable plus a $25 administrative fee each time a change is made to the dining plan.

Cancellations must be made in person at the Campus Services office in the Lavin-Bernick Center for Student Life, Suite 107. Cancellations of a dining plan by the student will result in charges for the full semester. All second-year students who live off-campus are required to be on a dining plan. Wavebuck and NOLAbucks from the current and previous semesters will be forfeited at the time of cancellation. Cancellations will include a $75 administrative fee.

- There is no refund of dining fees for a student who withdraws from the university as a result of suspension or dismissal.
- Only students currently enrolled at Tulane University may purchase a dining plan. Dining plan changes and/or refunds are made to the student's Accounts Receivable account.

There are no full refunds of dining fees except when a student withdraws before the first day of classes.

Contract Termination by the University: Tulane reserves the right in the case of natural disaster, pandemic flu or other catastrophic events where Tulane must cease operation for a single semester or significant portion of a semester to modify its no-refund policy. The modified no-refund policy would be determined solely at the discretion of the university administration.

Code of Conduct: Any attempt fraudulently to use the dining plan of another student will result in disciplinary action against both parties. Food and equipment (including dishes & flatware) may not be removed from the Dining Room at the Commons or any dining facility. The Dining Room at the Commons and Green Wave Grille are “dine-in” only facilities. Violations of this rule will be brought before the University Disciplinary Board. Disruptive behavior, destruction of property or violation of any university policy or code of conduct will result in sanctions through the University Disciplinary Process. Such sanctions may include but are not limited to barring a student from participating in the dining plan without a refund.

Acceptance: The student accepts the terms and conditions of this contract upon initial payment, submission of preference forms or processing charges. Any form of acceptance binds the student to the entire contract.