What are your Hours of Operation?
Spring Break hours remain in effect through Saturday, March 14th.
On Sunday, March 15th the Globe will close.
Southside will open for Brunch/Dinner.
Please see our website for detailed hours of operation. Hours will continue to be updated on a weekly if not daily basis as the situation continues to evolve so please keep checking back.

What safety measures are you taking?
- Changing utensils every 30 minutes
- Cleaning and sanitizing all sneeze guards between each meal period
- Cleaning and sanitizing all tables and chairs
- Maintaining proper handwashing and glove usage
- Increased availability of hand sanitizer for our guests

Do you offer sick meals? Take away Meals?
If you are sick and need to stay in your room, please order a sick meal through our website. Even if you do not have a meal plan, you can utilize the sick meal program.

Should you be self isolated, or would simply prefer to stay out of the dining hall for your meals, you may also order a take away meal using the same form.

Why is the Bite App incorrect?
Please excuse the fact that during this time we are constantly adjusting menus as the situation changes and the Bite App may not be correct. If you have allergies and rely on the Bite App for this information, please contact our Registered Dietitian.
Can I still use my reusable cup/water bottle at locations?
For the safety of yourself, others, and our staff, we are not filling reusable cups at retail locations at this time. Reusable cup discounts will still be honored if you show the cashier your reusable cup.

At dining halls, we ask that you do not fill your personal cups/bottles at soda fountains, milk dispensers, or at coffee/tea areas.

I am concerned the university may fully close. If this happens, can I receive a refund on my meal plan?
At this time, there has been no formal decision to close the university for the rest of the semester. The question of potential meal plan refunds will continue to be under evaluation as the situation continues to evolve. Mason Dining will continue to look to leadership from the university to make that decision.

I am concerned the university may fully close. If this happens, and I need to remain on campus, where I will be able to eat?
At this time, there has been no formal decision to close the university for the rest of the semester. Dining is continuously working with the university to plan for all potential situations. These plans will change and continue to evolve as the current situation changes. We will continue to update you on our channels and through the university’s Coronavirus site as decisions are made by leadership.