

Daytona ERAU Sodexo Meal Plan Terms & Agreement

In order to meet your campus dining needs, we have designed the following meal plans. If you have any questions regarding meal plans, please contact Dining Services at 386-226-6067 or 386-226-7927. Additional information such as meal plan rates can be found on the ERAU Dining Website at <https://eraudining.sodexomyway.com>.

A variety of nutritious and satisfying dining services and meal plan options are offered. Dining facilities are conveniently located throughout the campus. They offer a wide range of food selections, from full hot meals to fast food and snacks. Dining service hours are designed to meet the needs of students, with meals available throughout the day and late into the night. For the health conscious individuals, daily vegetarian and vegan options are offered at the dining locations. Accommodations can be made for students with special dietary needs or medical conditions. Dining service personnel are available to consult with students on an individual basis. Requests for special services should be made to the General Manager of Dining Services.

1. Conditions of Contract

- a. The student, by agreeing to the Meal Plan contract (explicit contract acceptance) and/or using the Meal Plan (implied contract acceptance), is agreeing to be bound by these terms and conditions. The student is responsible for the full term of the contract.
- b. A student excused from the contract under the following conditions is eligible for a pro-rated refund of the unused portion of their Meal Plan and unused Sodexo Bucks.
 - i. The student withdraws from the University.
 - ii. The student is leaving the University as required by an academic program (*e.g, study abroad, internship, etc.*)
- c. It is the sole responsibility of the student to contact ERAU Campus Dining upon withdrawal from the University. Any refunds will be pro-rated based on the latter of the official date of withdrawal or last use of meal plan.
- d. **Meal Plan downgrades, if eligible, must be made by the 10th day after orientation each semester.**
- e. All first-year and second-year residential students are required to purchase a meal plan. The minimum plan for the first-year student is 14 meals per week and for the second-year student the minimum plan is 5 meals per week. All students may upgrade to a larger meal plan if desired.

2. Eagle Card

- a. Meal Plans and Sodexo Bucks are accessed with the Eagle Card, and are subject to all of the policies and procedures of the Eagle Card Office.
- b. Students are responsible for their Eagle Card, and all charges made to their accounts. If a card is lost or stolen, it must be immediately reported to the Eagle Card Office. All transactions, including Meal Plan and dining purchases, made on a missing Eagle Card not reported as lost or stolen are the responsibility of the student owning the card.
- c. The Eagle Card is the property of Embry-Riddle Aeronautical University and is not transferable. Unauthorized use of your Eagle Card, use by a party other than the person identified on the card, and tampering with or altering the card, warrant confiscation and possible disciplinary action by the University.

3. Meal Plans

- a. All Meal Plans are sold on a semester basis.
- b. Weekly Meal Plans reset on Sunday morning at 12:00AM. Unused meals expire when the plan resets. Weekly Meal Plans expire on the last day of finals each semester.
- c. Block Plan meals expire on the last day of finals each semester. Unused meals are forfeited. The block meal plan cannot be cancelled once used.
- d. Meal plans are non-transferable and cannot be used by anyone but the purchaser.

4. Sodexo Bucks

- a. Sodexo Bucks are accepted at all ERAU Campus Dining locations.
- b. All student Sodexo Bucks expire on the last day of finals each semester, and must be used on or before the last day of the finals each semester. Unused balances are forfeited.
- c. Students are responsible for monitoring their own account balances.

5. Meal Plan Payments

- a. All charges for Meal Plans will be posted to the student's ERAU account, and payments are made to ERAU

6. Contract Period

- a. The contract period is for a full academic semester. Students are financially obligated for the entire contract amount unless the student is excused from the plan in accordance with 1b. The contract period is for a full academic semester.

*Embry-Riddle will not provide refunds of tuition or fees due to suspension, modification, or cancellation of operations resulting from an act of God, strike, riot, disruption, health or safety emergency, or for any other reason beyond the control of the University