



Dining Services Committee Agenda

Wednesday, September 20, 2017

Events/Promotions

Retail

1. Fresh Pride Café

- Fresh Pride will be open this Saturday, September 23, 9:00AM – 3:00PM for Parent & Family Weekend. Coffee, salads, and smoothies will be available!

Comment: Student asked if Fresh Pride would be open at 3pm going forward.

Response: Stu Ringelheim clarified that Fresh Pride will be open until 3:00PM only for Parent & Family Weekend and will close at 2:30PM for its normal hours of operations.

Resident Dining

1. The 1855 Room

- CityScapes Boston will be on October 4 - all students, faculty, and staff are invited to dine at The 1855 Room.
- Unity Week set to run from September 25 to September 29 featuring cuisine from the United Kingdom, New Zealand, Madagascar and cuisine from Native American culture as well as Soul Food.

2. The Atrium at Eickhoff

- Ice Cream Cone Day will be on September 22 from 11:00AM – 2:00PM where students can dip and load their ice cream with toppings at Bliss Bakery!
- Hispanic Heritage Dinner, co-sponsored by Union Latina, will be on September 27 from 4:00PM – 9:00PM
- First Pasta Action Station set to be on October 3 – details TBA.
- Noodle Day will be on October 6 – details TBA.

Comment: Alison Peters added that Asian Noodle Salad will be offered at the salad bar.

TCNJ Catering

- All students and student groups are eligible for 20% off their food orders through TCNJ Catering – great for meetings, events, socials and more!
- NEW! Flavours of Autumn – Limited Time Offers now available – contact Catering or visit our website.

Dietitian Events

- Mindful Mile – join us for fresh air and have the opportunity to ask our Registered Dietitian Samantha Romeo any questions you may have about mindful eating, nutrition, or exercise!
 - September 25 – Dr. Mark Forrest, Director of CAPS & Interim AVP for Health & Wellness
 - October 2 – Dr. Jordan Draper, Interim Dean of Students & Title IX Coordinator
 - October 16 – Dixita Malatesta, Disability Support Services

Question & Answer – We invite students, faculty, and staff to share any comments, concerns, or suggestions they may have – what they would like to see in one of the dining locations, etc.

Old Business

Date	Issue	Response	Results
9/6/2017	Suggestion: Student asked if sesame-ginger dressing could be added to the salad bar at The Atrium at Eickhoff.	Thank you for your suggestion. We will look into food allergy issues as well as the possibility.	Ronald Pritchard will look into this request.
9/6/2017	Request: Student asked if Nutella could be offered at The Atrium at Eickhoff	Thank you for your question. We will look into the option, but it does fall into the concern for nut allergies.	Ronald Pritchard will look into this request.
9/13/2017	Concern: Student said that the lines at SubConnection have gotten very long and there are only 2 staff members.	Thank you for expressing your concern.	Lauren Konate: There should actually be 4 staff members. HR is currently looking to fill them. Our supervisors will jump in as needed to keep lines moving.

9/13/2017	Concern: Student stated a concern for a lack of vegan items across campus. Can some locations offer more?	Thank you for expressing your concern/question. Response: Lauren Konate: We have Quinoa Timbale and the Sweet Potato can be ordered without certain toppings at Traditions, we have Portobello Burgers at OBC Grill, and there are other vegan options at SubConnection, Eastern Sensations and Pizza & Pasta Co.	Jennifer Armstrong: We will continue to look into vegan options for The Atrium at Eickhoff, offer vegan options twice a week at Veggie Loop.
9/13/2017	Concern: Students currently have to write their smoothie orders on scraps of paper, can we change this?	Thank you for expressing your concern.	Lauren Konate: Our new smoothie order pads arrived today and will be utilized at locations.
9/13/2017	Concern regarding lack of toaster at Fresh Pride Café – bagels no longer toasted and cream cheese no longer applied to bagels.	Thank you for sharing your concern. Response: Lauren Konate: Due to the high demand of smoothies and salad at Fresh Pride and the need of an additional toaster at SubConnection to meet their demand, the toaster will be relocated.	Lauren Konate said the OBC Grill is looking into expanding breakfast items including bagels.
9/13/2017	Concern: Student said no signs of gluten-free soy sauce at wok in The Atrium at Eickhoff? Student expressed concerns of cross-contamination.	Thank you for your concern. Response: Jennifer Armstrong: Wok does not use gluten products on wok at all and it is a “dry grill” so there is no cross contamination. There is a gluten-free soy sauce - bottle labeled.	No further action required.

9/13/2017	Concern: Student asked if there can be plates readily accessible at My Zone.	Thank you for your concern.	Jennifer Armstrong: Yes, we will ensure this is done.
9/13/2017	Suggestion: Student asked if cereal ingredients can be added to dispensers?	Thank you for your suggestion.	Jennifer Armstrong will look into compiling a binder of nutritional information for the cereals and displaying by the cereal station for students to utilize.
9/13/2017	Request: Student asked if we can have roasted vegetables all the time at Veggie Loop?	Thank you for your request. Response: Jennifer Armstrong: Due to the limitation of hot wells available, we can't fulfill this request at this time.	Jennifer Armstrong said that we can make them available at 31 North Deli, however, we only have a cold well there.
9/13/2017	Request: Student asked if microwaves could be provided to students in Brower Student Center.	Thank you for your question. Response: Lauren Konate: Microwaves are available the Education Café and TDubs and we will look into providing one at the Brower Student Center.	There is now a microwave available for students to use in the Brower Student Center.
9/13/2017	Concern: Student had a concern about SubConnection workers not changing gloves when touching meat products and then preparing sandwiches for those who are vegetarian or have religious or health concerns.	Thank you for expressing your concern. Response: Lauren Konate: All of the sandwich items are ready-to-eat, and it is not a standard to switch gloves between every order.	Lauren Konate reported the staff would be happy to change gloves if requested by a student.

9/13/2017	Question: What happened to KinetiCart?	Thank you for asking. Response: Lauren Konate: KinetiCart is being replaced by STEM Forum Café – opening soon. It will be the same type café as the KinetiCart with many grab n go options and hot soup.	No further action required.
9/13/2017	Comment: Student stated they love the Eickhoff employees! Can we do an employee of the month?	Thank you for your compliment. Response: Lauren Konate: Yes, usually the DSC members pick and choose!	Students may also share their selections with Eickhoff management.
9/13/2017	Question: Student asked if The 1855 Room was available to students	Thank you for your question. Yes! Absolutely.	Marketing will work on additional social media postings and outreach to let students know.
9/13/2017	Request: Student requested a round table in The 1855 Room for deaf students and faculty so they can communicate through sign language.	Thank you for your request.	Jennifer Armstrong has contacted TCNJ Facilities requesting for a large round table. For the time being, a small round table has been added to one of the rectangular tables in The 1855 Room.
9/13/2017	Compliment: Students shared that they love DSC and feel they are heard.	Thank you for sharing.	No additional action required.
9/13/2017	Concern: Student raised a concern about Traditions meal equivalency.	Thank you for voicing your concern	Lauren Konate reported that this has been resolved, the staff has been trained and marketing has created signage.

9/13/2017	Question: Student said she loved the banana cheesecake that was offered during the summer. Can it be offered again during the school year?	Thank you for your question.	Ronald Pritchard will look into this.
9/13/2017	Request: Student would like dairy free butter in The Atrium at Eickhoff.	Thank you for your request.	Jennifer Armstrong will look into this.
9/13/2017	Concern: Student said that there were incorrect identifiers on the falafel sandwich in The Atrium at Eickhoff.	Thank you for your concern.	Jennifer Armstrong will look into this and see that staff is trained on using the right ones.
9/13/2017	Concern: Student said that a dairy-free pudding was offered at Bliss Bakery, but the crust used dairy – making it no longer dairy-free.	Thank you for sharing your concern.	Jennifer Armstrong will look into this.
9/13/2017	Request: Student requested form fresh seasonal berries.	Thank you for your request.	Lauren Konate will have them in Simply To Go cups. Lauren Konate commented that the current offerings include watermelon, strawberries, and pineapple.
9/13/2017	Request: Student requested a coconut milk offering.	Thank you for your request. Response: Jennifer Armstrong said that they are working on an almond milk dispenser – at which point they will be tapped out of electric.	Jennifer Armstrong said she will continue to look at the options including coconut milk and soy milk. Alison Peters commented that the almond milk dispenser has arrived and is awaiting installation in The Atrium at Eickhoff.

9/13/2017	Compliment: Student said the chicken nuggets and diary-free ice cream in Roscoe's Healthy Corner are excellent.	Thank you for sharing.	Jennifer Armstrong said she will continue to seek high quality health food options.
9/13/2017	Compliment: Students said they loved the bagel chips at Traditions (a sampling was provided at the meeting).	We are pleased you like them.	Lauren Konate reminded students they are available to go at Traditions Express.
9/13/2017	Request: Student requested gluten-free pasta options.	Thank you for your request. Lauren Konate: there are currently gluten-free options at Pizza & Pasta Co.	We will look for ways to provide gluten-free options cross campus.

****Our next Dining Services Committee meeting will take place on Wednesday, October 4 at 2pm in Social Sciences Building, Room 230****

*All meeting times, dates, and locations can be found at our website:
<https://tcnj.sodexomyway.com/community/committee.html>*