



## DINING SERVICES COMMITTEE AGENDA WEDNESDAY, APRIL 2ND, 2014



- Events/Promotions
  - **Now until April 13<sup>th</sup>- Eickhoff Food Hacks Contest- Instagram-sponsored by RHA-** Show us your best Eickhoff food hacks! Snap a pic of your food hack and post it to Instagram by 4/6 using the hashtag #TCNJfoodhacks, plus a hashtag for the category: #healthiest #glutenfree #vegetarianvegan #dessert #mostcreative
    - We'll repost it to our account @TCNJDining. Voting for Fan Favorite will be from 4/14 - 4/21. Encourage your friends to go to our Instagram page and "like" your pic! All winners will be announced on 4/22.
  - **Monday, March 31<sup>st</sup>- Friday, April 4<sup>th</sup>- Unity Week- 1855 Room-11:30 AM - 2 PM-** Enjoy Foods inspired by the Mediterranean, a Taste of Soul, food inspired by Asia, Old World food, and Central and Southern American Food- Sponsored by TCNJ Dining Services and the Division of Human Resources
  - **Monday, April 7<sup>th</sup>- Mindful Mile-12pm-1855 Room-** Join TCNJ Dining's Registered Dietitian, Aliz Holzmann, for a mile walk around campus every Monday. While you get in some exercise, you have the opportunity to ask all of your nutrition and diet related questions. Now that's multi-tasking!
  - **Tuesday, April 8<sup>th</sup>- 4 - 9 pm- Atrium at Eickhoff-** It's time for little umbrellas and tiki torches! Break out your Hawaiian shirt and dust off your grass skirt and come enjoy Polynesian inspired foods. Aloha!
  - **Monday, April 14<sup>th</sup>- Mindful Mile-12pm-1855 Room-** Join TCNJ Dining's Registered Dietitian, Aliz Holzmann, for a mile walk around campus every Monday. While you get in some exercise, you have the opportunity to ask all of your nutrition and diet related questions. Now that's multi-tasking!
  - **Wednesday, April 16<sup>th</sup>- Dining Services Committee Meeting**
- Comments from students
  - Why can I not get the specialty toppings for the special salad on my regular salad in the Lion's Den?
  - Today I was pretty stressed because I had left my book in the cafeteria on Friday and needed it for my class. The cafeteria staff were all extremely helpful and I was able to find my book. I was impressed by how they took time out of their job to assist me. I really appreciate that.
  - I am not one to go out of my way to complain, especially when it comes to food service. Having worked in a restaurant for many years, I know how troubling it can be. However, some things are inexcusable. I ate at the grill and wanted a grilled chicken sandwich. Good thing too, because that

was the only thing they were cooking (I have never seen the special offered). My friend received chicken that was not cooked enough and seemed dangerous to eat (coming from a former cook). Mine was burnt and literally crunchy. However, these reasons above were not enough to make me comment on the matter. What brings me here today is the service provided at the grill. I know it can get busy, but their work ethic is far too low. There are times where I waited for 30 minutes and in that time, they did not so much as put anything even onto the grill. In order to avoid being late for class, I left without eating. They also often walks away from the grill.

- Comments from DSC:
  - Didn't know that there were grill specials!
  - You can be standing at the window waiting to ask for something and the worker never addresses you. They bring food up to the window and drop it off never making eye contact and asking you if you need anything.
- I have several issues with the operation of the library cafe. Firstly, the worker at the register placed her fingers inside of the cup as she wrote my order on the side. I had to ask her to use a clean cup, as this obviously should not occur. I ordered a decaf cappuccino – though the milk was aerated properly (which is itself a rare occurrence), my drink was not decaffeinated. I cannot comment on whether the machine's decaf hopper was loaded incorrectly or whether the employee pressed the wrong button, but regardless this could represent a serious medical concern for customers who cannot tolerate caffeine. Fortunately in my case this error only means lost sleep, but I am very upset with the quality of service at the library cafe.
  - Comments from DSC:
    - Only issue they see is when meal equivalency shuts down so does the second line. This is not communicated well enough since many students get in that line and wait for 5-10 minutes until they realize it was shut down. We should rope it off.
- Open Forum:
  - Student Government:
    - Gluten free beer at the Rat?
    - Can we please bring back some flavored iced tea into the Food Court?
      - Response:
        - We are going to look and see if we can get it in and how much it would cost.
        - We will see where we can get it in and which products we can move around.
  - RHA
    - How are we doing with adding new flavors of Gatorade in Eickhoff?
      - Response:
        - I'll check with Brian and get back to them.

- Why can I not eat the grapes out of the display case in the bakery?
  - Response:
    - They are for decoration only and most of the time have been sitting out for a few days and are not fresh enough to consume.
- Why is it that during dinner time there is a plate of cookies ready to go but they just push them off to the side instead of putting them out?
  - Response:
    - We will look into this since they should be put out.