



## **Dining Services Committee Agenda**

**Wednesday, March 22, 2017**

### **Events/Promotions**

#### **Retail**

- TDubs – National Cake Pop Day! March 24, 2017
- Lion's Den – Pizza Cooking Class! March 31, 2017 at 6:30pm  
Cost: Swipe + \$5; can use cash, credit/debit, or points (see website)
- Fresh Pride Café – Smoothies now available! \$4.89

#### **Resident Dining**

- Mindful Mile – March 27, 2017
- Nutrition Theme Meal – March 28, 2017

**Catering** – Students and student groups get 20% off their food orders!

## Old Business

Date	Issue	Response	Results
3/1/17	People have observed the STG salad boxes are not as full anymore?	We understand your concern. Lauren Konate explained the weight guidelines that go into making the salads but will look into dome lids.	Dome lids arrived today and all STG Salads will be changed over to the dome lid by the end of the week.
3/1/17	Student requested meal equivalency be applied to Fresh Pride Café.	Thank you for your suggestion. Lauren Konate will look into this.	At this time we will not be offering Meal Equivalency at Fresh Pride Café.
3/1/17	Students are wondering about more Mindful dishes being offered at TDubs. One student suggested the vegetarian lasagna from Eickhoff.	Thank you for your suggestion. Lauren Konate will look into this and see what the operational space at TDubs is capable of.	We have added Vegetarian Lasagna to the rotation and it will be offered 3 times a week next to the Mac & Cheese
3/1/17	Students would like to see health and nutritional information highlighted in Eickhoff.	Thank you for your suggestion. Dietitian Puneet Sethi is working with management to implement Mindful clings on the sneeze guards at each station with relevant nutritional information.	The project is currently being worked on and we are looking into materials to use for the clings. Stay tuned!
3/1/17	A student suggested that Dining Services should create short educational videos on nutrition, etc to share with the campus community.	Thank you for your suggestion.	Karen Roth is working on this with David Muha.

3/1/17	Student conducted a survey to see what fruits are desired at Eickhoff. The most popular results are strawberries, grapes, mangoes, and pineapple. Grab and go fruits are also helpful and desired.	Thank you for your feedback and suggestion. Eickhoff management will look into acquiring out-of-season fruit.	
3/1/17	Student would like to see Simply To Go Strawberry cups.	Thank you for your suggestion. Lauren Konate will look into this.	We are able to offer this as an option in STG.
3/1/17	Student shared complaints of chicken at Roscoe's in Eickhoff being of very poor quality and "watery". Student said she & others have felt ill after consumption. Prefer chicken from TDubs or Lion's Den.	Thank you for your concern. This has been shared with the management team at Eickhoff. In order to respond more quickly and effectively, please do not hesitate to contact a supervisor or manager immediately should you have any food safety/quality concerns – we want to help!	This issue has been addressed by the management and production teams; being monitored throughout day and night by supervisors and managers in Eickhoff.
3/1/17	Student reported food safety concerns – saw a worker at Roscoe's in Eickhoff use their cleaning gloves to handle/serve food to students.	Thank you for your concern.	This has been shared with the management team at Eickhoff. This may be a training/discipline issue and will be addressed by the appropriate management.

3/1/17	Student reported that the deli worker appeared friendly but her attitude immediately changed when student requested sandwich be grilled. Felt very awkward.	Thank you for your concern.	This has been shared with the management team at Eickhoff. This may be a training/discipline issue and will be addressed by the appropriate management.
3/1/17	Student reported that worker at Pasta station seemingly ignores students or takes a very long time to assist them.	Thank you for your concern.	This has been shared with the management team at Eickhoff. This may be a training/discipline issue and will be addressed by the appropriate management.
3/1/17	Student liked the cheese options at Roscoe's during the Biodiversity theme meal (Feb 28) and would like to see the cheeses be offered for mac and cheese.	Thank you for your feedback and suggestion.	Eickhoff management will look into offering these specialty cheeses.
3/1/17	Student would like to see plain Greek yogurt be offered at Eickhoff, especially for breakfast at Bamboo Gardens.	Thank you for your feedback and suggestion.	Eickhoff management will look into this.
3/1/17	Student would like to see pesto offered more often at Pasta station.	Thank you for your feedback and suggestion.	Eickhoff management will look into this.

<p><b>3/1/17</b></p>	<p><b>Due to growing lactose intolerance population, student would like to see dairy-free and/or vegan options at Bliss Bakery in regards to baked goods – mentioned the vegan muffins from the Library Café.</b></p>	<p><b>Thank you for your feedback and suggestion.</b></p>	<p><b>Eickhoff management will look into this.</b></p>
<p><b>3/1/17</b></p>	<p><b>Student reported that eggshells were found in her grab and go salad from the Education Café.</b></p>	<p><b>Thank you for your concern. Lauren Konate will look into this and contact vendor as they provide the eggs for the salads and they are already hard boiled, not shelled.</b></p>	<p><b>We have reported this concern to our vender and will continue to monitor it.</b></p>

## DSC Minutes

3/22/17

### Lion's Den

- > The need for marketing this event (Pizza-making next Friday)
  - Food Court
  - Recipes are in the packet
  - Need student involvement for this event
  - Pricing to be determined
  
- > 11-3pm FOOD COURT OPEN FOR ACCEPTED STUDENTS DAY
  - Meal Equivalency
  - OBC offering breakfast AND lunch menu items, other Lion's Den locations open as well
  
- > Blueberry parfait — new item available
- > New Simply To Go Promotions — pricing to be determined
- > Smoothies at Fresh Pride Café
  - > Currently available every day until 2:30pm
  - > Trying out new flavors, add-ins
  - > SAMPLES WILL BE OFFERED THIS THURSDAY (March 23)

**Catering**— 20% for STUDENT-SUBMITTED food orders, not ALL orders

**TDubs**—Friday (March 24) — Cake Pops at TDubs (national cake pop day)

- Mindful Mile — advertising (guest walkers)
- Perhaps postpone until April 3 due to weather
  - Explore viability?
  - Participation
  - Goal achievement

### **Question and Answer**

1. Dome lids are in — full transition by this Friday
  
2. Meal Equivalency — no Meal Equivalency at Fresh Pride
  - Why? LK to communicate this in an official message for next DSC meeting
  
3. Mindful dishes @ TDubs — Vegetable lasagna from Eick? IS NOT MINDFUL but can it be included?  
Offered 3 times a week near mac and cheese — update on how it goes
  - Actual days/week of offering
  
4. Health nutritional info — Mindful marketing is being worked on

- Within next couple of weeks (material of printing)
- When to put it all up in Eickhoff?

5. Dining Services — create educational videos on nutrition

- Beginning stages (development, conversations)
- Looking into possibilities, viability of program, etc.
- Certainly a direction we would like to move in if resources are available...

6. Fresh fruit at Eickhoff

- Pineapple available, looking into strawberries, mangoes, and grapes

Retail — Strawberry cups (Simply To Go)

- > Option for strawberry cup — Something to offer after pricing approved
- Pineapple cup + watermelon cup?

7. Chicken quality at Eickhoff — ill after consumption

- Has been addressed, monitored throughout day and night by supervisors and managers in Eickhoff
- Different product — possibility? \*nighttime issues\*
- More discussion on this will be taking place

8. Food safety concerns — addressed with staff — bring food safety to management + staff member involved \*addressed and corrected immediately\*

9. Greek yogurt — No response yet from Eickhoff