



Dining Services Committee Minutes Wednesday, February 14, 2018

Events/Promotions

Happy Valentine's Day!!

Thai Cooking Class –Thursday, February 22nd from 4pm to 6pm with Chefs Tasha Parker & Kathleen Pearce in The 1855 Room.

Resident Dining

1. The Atrium at Eickhoff

- Chinese New Year Lunch – Friday, February 16th from 11am to 4pm.
- Black History Month Theme Meal – Tuesday, February 20th from 11am to 4pm.
- Nacho Bar at Quimby's Kitchen – Thursday, February 22nd from 11am to 3pm.

2. The 1855 Room

- Chef Spotlight: Tasha Parker – Wednesday, February 21st from 11:30am to 2pm.

Retail Dining

- Limited Time Offer: Garlic Chicken Cilantro Braised Chicken and Rice – February 5th to 18th.
 - Any feedback?
No comments.
- Any feedback on the Buffalo Chicken Wraps at SubConnection?
There has been very positive student feedback on the offering of blue cheese on the buffalo chicken wraps at SubConnection as well as positive feedback on the kiosks.

TCNJ Catering

- All students and student groups are eligible for 20% off their food orders through TCNJ Catering – great for meetings, events, socials and more!
- Student Catering Expo – February 28th from 12:30pm to 2:30pm at Brower Student Center, Room 100.

Dietitian's Events

Eat Right @ Eick – Thursday, February 15th - focus on heart healthy foods and will include a sampling of an Edamame Salad to encourage fiber intake and overall heart health!

Question & Answer – We invite students, faculty, and staff to share any comments, concerns, or suggestions they may have – what they would like to see in one of the dining locations, etc.

New Business

Date	Issue	Response	Results
2/14/2018	Student commented that a student requested a cake on display at the bakery in The Atrium at Eickhoff but was told that it would not be available until the next day.	Chef Tony said that occasionally the bakery team will place a cake in the display case as the cake or frosting sets in order to be fit for consumption, otherwise they are not held for any other reason.	Chef Tony will talk to the bakery team to ensure there was no other reason for a displayed item not being served immediately and to communicate with the students why a cake is not available if they ask for it.
2/14/2018	Student has been asked when the juice machine in The Atrium at Eickhoff will be fixed.	Alison Peters reported that the repair has been scheduled and will be up and running again very shortly.	No further action is required at this time.
2/14/2018	Student requested pears in The Atrium at Eickhoff.	Thank you for the feedback.	Alison Peters will see if this can be accommodated.
2/14/2018	Student reported that the grilled cheese at C-Street Grill in The Atrium at Eickhoff is a big hit with students.	Thank you for the feedback.	No further action is required.
2/14/2018	Student reported that there was very positive feedback on the Mardi Gras event and menu at The Atrium at Eickhoff.	Thank you for the feedback.	No further action is required.
2/14/2018	Student reported that students are very pleased with the fresh and vegan options in the C-Store.	Thank you for the feedback.	No further action is required.
2/14/2018	Student expressed concern that the Caprese Grilled Chicken Salad is only a temporary option at Traditions as it has been hugely popular.	Robert Weinert reported that the salad is being added to the standard Traditions Menu.	Marketing was asked to modify the standard Traditions menu to include this item.

2/14/2018	Student reported that one of the dishwashers in The Atrium at Eickhoff is very friendly and well received among students.	Thank you for the feedback.	No further action is required.
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Open Business

Date	Issue	Response	Results
1/31/2018	Student(s) requested more vegan options at TDubs.	Lauren Konate reported that there is at least one vegan option at every station as well as grab 'n go options.	Marketing was asked to create signage that would let students know where to find these options. 2/7 Update: Marketing will partner with Puneet Sethi, RDN, to identify vegan and vegetarian options for students at TDubs.

Resolved Business

Date	Issue	Response	Results
1/31/2018	A survey of students showed that they all favor adding the buffalo chicken wrap to the Traditions Express menu.	Lauren Konate reported that the buffalo chicken wrap is the number one selling sandwich in Traditions. The kitchen cannot handle the demand if it is also offered for take out.	Patrice Mendes reported that the kitchen area cannot be expanded and no further action is feasible at this time. Stu Ringelheim reported that SubConnection offers the same sandwich (with ranch dressing instead of blue cheese, but we are looking into offering the alternative blue cheese). 2/7 Update: Stu Ringelheim confirmed that blue cheese is now available at SubConnection; blue cheese has been added to the order kiosks and the staff have been informed of the new option. Marketing has created signage to communicate this new option to the TCNJ community.

2/7/2018	Student reported that the soups and soup signage at Education Café and STEM Forum Café have been very well received by other students.	Thank you for your feedback.	No further action is required.
2/7/2018	Student reported that flies were observed near the muffins at Bliss Bakery in The Atrium at Eickhoff.	Thank you for your feedback. The Eickhoff management team will review and ensure all proper procedures are followed to ensure freshness of food. Just a reminder to bring an issue to the attention of a supervisor or manager as soon as possible so we may appropriately address the concern right away.	No further action is required.
2/7/2018	Student reported that a bug was found in a pepper at The Atrium at Eickhoff.	Thank you for your feedback. The Eickhoff management team will review and ensure all proper procedures are followed to ensure freshness of food. Just a reminder to bring an issue to the attention of a supervisor or manager as soon as possible so we may appropriately address the concern right away.	No further action is required.
2/7/2018	Student reported that a rotten apple was found at The Atrium at Eickhoff.	Thank you for your feedback. The Eickhoff management team will review and ensure all proper procedures are followed to ensure freshness of food. Just a reminder to bring an issue to the attention of a supervisor or manager as soon as possible so we may appropriately address the concern right away.	No further action is required.
2/7/2018	Karen Roth reported that one day there was no fruit available at 31 North Deli at The Atrium at Eickhoff.	Thank you for your concern. Alison Peters reported that it may have been an issue with fruit delivered that was not ripe enough. Karen Roth suggested management create a sign as a communication piece for the students whenever this issue arises.	As necessary, Eickhoff management will create signage to communicate to students should a similar issue arise in the future. No further action is required.
2/7/2018	Student reported that sometimes there are dirty bowls and silverware in The Atrium at Eickhoff when students pick up dishes and	Thank you for your feedback. The Eickhoff management team will review and ensure all proper procedures are followed to ensure cleanliness of dishes.	No further action is required.

	utensils for their food.	Just a reminder to bring an issue to the attention of a supervisor or manager as soon as possible so we may appropriately address the concern right away.	
2/7/2018	Student reported that a student once received undercooked pasta at The Lion's Den.	Thank you for your feedback. The Lion's Den management team will review and ensure all proper procedures are followed to ensure foods are properly cooked. Just a reminder to bring an issue to the attention of a supervisor or manager as soon as possible so we may appropriately address the concern right away.	No further action is required.
2/7/2018	Student reported that the gnocchi and chicken soup served recently at The Atrium at Eickhoff was very well received by fellow students.	Thank you for your feedback.	No further action is required.

****Our next Dining Services Committee meeting will take place on
Wednesday, February 28th at 5pm in The 1855 Room****

All meeting times, dates, and locations can be found at our website:

<https://tcnj.sodexomyway.com/community/committee.html>