



Dining Services Committee Agenda

Wednesday, November 15, 2017

Events/Promotions

NEW! Vegan Grab n' Go

We have several vegan grab n' go items from York Street Market that we are looking to implement into our retail units. Please feel free to sample the items available today and let us know your feedback!

York Street Market also offers a vegetarian line, along with vegan, Kosher, and sushi items. Large trays and custom orders are available through York Street Market catering.

Cooking Classes

1. Gluten-Free Cooking Class – Wednesday, November 29th from 5PM to 7PM in The 1855 Room with Chef Tasha Parker.
2. Cookies Cooking Class – Friday, December 1st from 5:30PM to 7:30PM at The Lion's Den Food Court with Executive Chef Frank Rette. Chef Frank will be going over a number of topics including methods for dipping chocolate, types of sugar, and creaming methods.

Resident Dining

1. The Atrium at Eickhoff
 - Fall Harvest Theme Meal – Thursday, November 16th from 11AM to 4PM.
 - Waffle Breakfast Bar – Tuesday, November 28th from 8AM to 10AM. The waffle bar will include strawberry topping, cinnamon brown sugar apples, whipped cream, syrup, honey, chicken strips, and whipped butter.
2. The 1855 Room
 - Fall Harvest Luncheon – Thursday, November 16th from 11:30AM to 2PM.

Retail

1. New winter drinks from Starbucks have arrived at The Library Café!
 - Peppermint Mocha Frappuccino
 - Chestnut Praline Latte
 - Caramel Brulée Latte

Dietitian Events

- Eat Right @ Eick with Samantha Romeo – TONIGHT! 4PM to 7PM.

Eat Right @ Eick will be focusing on plant-based nutrition and Veg Life will be present!

TCNJ Catering

- All students and student groups are eligible for 20% off their food orders through TCNJ Catering – great for meetings, events, socials and more!

Question & Answer – We invite students, faculty, and staff to share any comments, concerns, or suggestions they may have – what they would like to see in one of the dining locations, etc.

Open Business

Date	Issue	Response	Results
10/18/2017	Concern: Student mentioned that some students do not like the new mints offered at The Atrium at Eickhoff. She noted that she understood why the wrapped mints were transitioned to unwrapped mints, due to wrappers being littered and becoming a choking hazard for small animals.	Thank you for your concern. It was suggested to have signage that will remind students to throw out their wrappers and garbage cans will be moved closer to the entrance.	Patty from the Facilities Department will attend the 11/15/2017 DSC meeting. Dining will implement this suggestion and if it does not work, they will go back to the buttermints.
11/8/2017	Concern: Several students spoke about wanting more fruit options campus-wide.	Ron Pritchard responded to a direct question about apples in Eickhoff. Ron reported that they had a display issue and that stickers needed to be removed. They are now available in My Zone. Lauren Konate shared the locations of other available fruit items.	Patrice Mendes will review the fruit offerings.

11/8/2017	Concern: Student reported that Sun Butter in the gluten-free section of Eickhoff had expired labels.	Thank you for your concern.	Tyrone Robeson will investigate and ensure there are no expired products. All of the expired products have been taken care of and staff has been trained to routinely check for expired products.
11/8/2017	Comment: Karen Roth asked students for a wish list of items they would like to see next semester.	Student responses: Blueberries Strawberries Lower prices in the C-Store Steak dinners Vegan options in the Lib Café Iced Coffee in Student Center	Karen Roth and Patrice Mendes will review the suggestions to see what can be accommodated.

Resolved Business

Date	Issue	Response	Results
11/8/2017	Question: A student invited Karen Roth to attend a Student Government meeting before the end of the year.	Karen Roth thanked the student and said she would be pleased to attend and extended the invitation to other Dining Services team members.	Karen Roth and others will attend the next meeting. No further action is required.
11/8/2017	Concern: Student reported that students did not like the meatloaf recently prepared.	Chef Tony said that he might have used a different recipe from the one previously used.	Chef Tony will research this and find the recipe previously used. No further action is required.

11/8/2017	Question: Student requested the return of Cinnamon Crunch Cereal and Honey Nut Cheerios.	Chef Tony said he could look into Cinnamon Crunch, however, we cannot offer Cheerios with nuts due to allergies.	The Cinnamon Crunch Cereal will be brought back. No further action is required.
11/8/2017	Concern: Student reported a chicken meal was undercooked, however, he did not know the details of the dish or date.	Chef Tony explained that every food is checked for correct temperatures before being served. The bones in frozen chicken can bleed color into the meat, and this may be perceived as undercooked meat.	No further action is required, however, Patrice Mendes told the students to please feel free to talk to staff at any time they have a concern, so that it can be addressed. Immediate feedback and/or specific information are greatly helpful to the staff being able to look into problems or concerns.
11/8/2017	Concern: Student reported that the lettuce at Fresh Pride Cafe and TDubs was wilted.	Thank you for your concern.	Stu Ringelheim will investigate and ensure the freshness of the lettuce. No further action is required.
11/8/2017	Comment: Students said students are very pleased with the grab and go items and the vegetarian options.	Chef Tony said that the new vegan signage and rack card (coming shortly) are very helpful to informing students of options. He thanked the Marketing team.	No further action is required.
11/8/2017	Comment: Patrice Mendes thanked the new students who came to the meeting and encouraged their continued participation.	Other team members shared their appreciation and desire to have more students at the DSC meetings.	No further action is required.

	<p>She also asked the students to please share the difference they can make by attending these meetings. They result in real change.</p>		
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New Business

Date	Issue	Response	Results
11/15/2017	Question: What are the prices for the vegan grab n' go items?	Thank you for your question. We have to check the pricing for these items and compare it with the Simply To Go products line.	Lauren Konate is looking into this.
11/15/2017	Concern: Students want to know how vegan options are advertised because they do not see enough advertisements.	Thank you for your concern. We have posted advertisements on social media (Facebook, Twitter, Instagram) and created signage in The Atrium at Eickhoff. Rack cards are available at the Eickhoff registers for students to take.	Marketing will distribute electronic copies of the vegan advertisements to DSC reps so they may share with clubs, organizations, and other students.
11/15/2017	Question: Will vegan options be eligible for purchase through meal equivalency?	Thank you for your question. Yes, the vegan items will be available for purchase through meal equivalency.	No further action required.
11/15/2017	Question: Where will the vegan options be available?	Thank you for your question. The vegan options will be available in all retail locations that offer Simply To Go items.	No further action required.

11/15/2017	Question: When will the vegan options be available?	Thank you for your question. Once pricing is approved, there will be a 48 hour turnaround time. We are looking into getting the options available around Thanksgiving break but no later than November 27 th .	Possibly Monday or after Thanksgiving break at the latest. No further action required.
11/15/2017	Concern: There have been student concerns regarding flies getting into the fruit cups at Bliss Bakery because they are not enclosed.	Thank you for your concern. If the fruit cups are not covered, there will be less room for the cups to hold fruit. However, we will look into this concern and the possibility of using lids while keeping the portion sizes.	Ronald Pritchard will look into this.

****Our next Dining Services Committee meeting will take place on Wednesday, November 29th at 2pm in Social Sciences Building, Room 230****

*All meeting times, dates, and locations can be found at our website:
<https://tcnj.sodexomyway.com/community/committee.html>*