



DINING SERVICES COMMITTEE AGENDA WEDNESDAY, OCTOBER 9, 2013



- Events/Promotions
 - Mindful Mile: Every Monday meet Aliz Holzmann, RD, for a mile walk around campus. Take this time to ask them whatever questions you would like! Meet outside of 1855 Room at 12pm
 - Wednesday, October 16th – November 15th- Stop Hunger Food Drive- Donate nonperishable items in the Atrium at Eickhoff (Larry's Side) during this time. All proceeds will go to Mercer Street Friends.
 - a. Wednesday, October 30th- Ghoulish Gathering - Join us foolish mortals as Dining Services and RHA conjure up a Ghoulish Gathering in The Atrium at Eickhoff from 4 pm- 9pm.
 - Wednesday, November 13th- We Take You Places- Next upscale meal. TCNJ Dining Services is partnering with the World Cultures and Languages department on campus during lunch. We will be featuring foods from the following regions: China, Japan, Italy, France, Germany, Spain, Russia and Arabic
- Feedback
 - Keepin It Country
 - Twitter
 - Loved the music!
 - *Loved the flavored butter, the chicken, flowers and the music!*
 - Hispanic Heritage Dinner
 - Twitter
 - Spanish night at eick!!! It's like we're back in Ecuador Good job @TCNJDiningServ !
 - *Flatbread at Roscoes was really good.*
 - *Can we have a vegetarian option there? There was only chicken and the staff refused to make them without the chicken*
 - *Chef is going to talk to the staff because that should have not happened*
 - Bodacious Burgers
 - The Library Café
 - *Much more efficient*
 - *Karen- Accordion door has not been opened in the morning. Please check this out*
 - *Why is the one line closed down right after meal equiv? There is still a line that forms because students are coming in? Can we extend those hours?*
 - *Eric- yes we can. You will see a difference starting the end of the week.*
 - *Counter space where you make your own coffee is too small. Only 2 people fit at a time and even then it is tight.*

- Donation/Partnership Requests
 - PRISM- Helium Donation- October 16th- 11am
 - 40-50 balloons
 - *As long as we can get the helium we can donate it.*
 - Anti-Violence Committee (SAVE)
 - Dance Away Domestic Violence- 11/5/13- TDubs
 - Looking for cupcakes and pastries
 - *50 people- we will donate purple linen- purple cupcakes and pastries*
 - Health Fair- Black Student Union – 10/30/13 BSC
 - *Aliz will have a table there with information*
 - Senior Class Cooking Classes
 - Would like to host 3 classes this year
 - Superbowl, Holiday, Valentines
 - 10-20 students would be attending
 - *Will be getting together with Brian and Chef*
- Comments from students
 - They should put out more sugar cookies everyday as well as croutons, breadsticks. On weekends we need more help at the burrito station. It is too long of a line
 - *Response: We have talked to the bakery about mixing up the cookies. Especially the oatmeal raisin. Croutons can be found daily at the salad bar and breadsticks at the pizza counter.*
 - Please bring back granola in Eick! We need it.
 - *Response: We rotate our cereals in Eickhoff to keep everyone happy but we will try to keep 1 granola on at all times.*
 - Please get toothpicks for the front entrances to Eickhoff.
 - *Response: Unfortunately we cannot have toothpicks because if they end up in the dishwasher they will break the machine.*

- I wanted to let you know that there was salmon at Eickhoff today and it was absolutely delicious! Please let the chef know that I, along with many of my friends as well, enjoyed it very very much!
 - *Response: Awesome! We will let our staff know and will see if we can get it more often!*
- *Open Forum*
 - *Chef- Door is always open so please email him or come see him if things need to be changed or improved*
 - *Ben-*
 - *Why are lines at peak hours so long?*
 - *Chef, Brian and Karen: We are busier than ever right now and most people have a habit of eating at a certain time. That time almost always lines up together which causes a crowd. We also can only cook so many things at one time. You can't go to a restaurant and order 5,000 items and expect them all to come out at the same time. If something were to run out we always have a backup plan as well.*
 - *Could these lines be shorted by adding more employees such as at the grill?*
 - *Chef- not really because we only have so much equipment and cooking space. Only so many hamburgers will fit on the grill at one time.*
 - *Many students find things in their food such as hair and last year a grasshopper. What is Sodexo doing to make sure these things don't happen again?*
 - *Brian- We are taking precautions but some of these things are out of our control. When we get lettuce in it comes from an outside vendor that cuts, cleans, sanitizes and packages the product. The grasshopper came in from outside and with the number of bags of produce we use every day we can't catch everything. As for the hair, we enforce all of our employees to wear hair nets, gloves etc. We are all Serv Safe Certified and have expectations of our staff to keep everyone safe.*
 - *Black Student Union*
 - *Are there menus available?*
 - *Yes there are. They are on our website and you can also find the nutritional information on there as well.*

- Staff- Emily
 - *The staff was very excited to hear about the Mindful Mile!*
- RHA
 - *The Sunshine muffins Aliz gave away today, can they be offered in Eickhoff?*
 - *We will talk to our baker and see what we can do!*
 - *Can there be blueberries and strawberries by the yogurt?*
 - *Right now the price for those two items is really high. We cannot bring them in at the moment but when they are in season we can see about bringing them for a special.*
 - *Can we have duck sauce?*
 - *If we can get it from our provider yes*
 - *Can Eickhoff open earlier on the weekends?*
 - *The C-store is open at 7:30 and the Rat serves breakfast starting at 9.*
 - *We can look into offering a breakfast to go option for trips that are leaving before Eickhoff opens*
 - *Lack of Caesar dressing at the Lion's Den.*
 - *Eric- we ordered more so this problem stops happening.*
 - *More plain bagels in Eickhoff.*
 - *Brian- not a problem we can just ask our provider to give us more plain and less of a flavor.*
 - *More Gatorade Options in the lines in Eickhoff?*
 - *Brian- we will have to see with our provider what we can get and If we can flush the lines.*
 - *Grill- Is there two lines?*
 - *No there is not. There was some confusion about this but it has been cleared up.*
 - *Education Café- Can we get more variety of bottled beverages there?*
 - *We will reach out to Meghann Perry, Director of Retail, and see what she can do.*

- *Deborah in the Student Center is not friendly.*
 - *Eric- we will speak to her and straighten this out.*
- *PRISM*
 - *Is it against policy for me to go to Roscoes and just ask for a scoop of Salsa? The staff has been telling me to go to the back of the line and all I want is a scoop.*
 - *Brian- if there is a long line we are supposed to serve everyone in the line first. If someone sees you cutting the line they might get upset even though it is just for salsa. We will talk to our employees though and if they are waiting to flip a burrito they should be able to just scoop it for you. We are also going to provide smaller bowls over there for this option.*
- *SG*
 - *The sandwiches as The Library Café are awesome! They are so good!*
 - *Thanks! We will pass this information on to our chef.*
 - *The breaded chicken from the salad bar at the Student Center is sometimes only the breading and not chicken.*
 - *We are going to talk to our staff because they are most likely just pouring the whole bag into the fryer and there are plenty of pieces at the bottom that are just breading.*
 - *The breakfast sandwiches at the STUD are awesome!*
 - *Glad you like them!*