



Dining Services Committee Agenda

October 31, 2018

Fall 2018 DSC Dates November 14th, November 28th, December 12th – visit tcnj.sodexomyway.com for more information!

Holiday Cookies Cooking Class with Chef Frank – Friday, December 7th from 5:30pm to 7:30pm.

Sick Tray Order Form – The sick tray form is being re-designed and menu items are being added and adjusted. Should you need to utilize the sick tray form, please contact Alison Peters, Service Manager for The Atrium at Eickhoff at alison.peters@sodexo.com.

Resident Dining

1. The Atrium at Eickhoff

- Meatless Monday every Monday! Other food options, including meat, will be available. Meatless Mondays will simply highlight the meatless options available in Eickhoff.
 - a. **Partnering with the class “ANT 246: Climate Change and Society”**
- National Nacho Day – Tuesday, November 6th from 11am to 4pm.
 - a. Featuring Loco Nachos, Chili Nachos, Veggie Nachos, and Mexican Vegetables at Quimby’s Kitchen. Fruit Nachos will be available at Bliss Bakery.
- Diwali Dinner – Wednesday, November 7th from 4pm to 9pm.
 - a. Menu attached
 - b. Co-sponsored by the Indian Student Association **Annual event that has been done for around the past 5 years. Has been well received in the past.**
- National Ice Cream Sundae Day – Sunday, November 11th from 10am to 2pm at Bliss Bakery.
- Dining Through the Decades Upscale Theme Meal – Thursday, November 15th from 4pm to 9pm. **Upscale event with different facts and menu items from the 1920’s to present**
- **NEW - Cupcake flag display will be in Eickhoff for Election Day on November 6th**

2. The 1855 Room

- CityScapes: Charleston – Wednesday, November 14th from 11:30am to 2pm.

Retail Dining

- Taco Tuesdays are back at TDubs! Featuring specialty tacos including Korean BBQ Pork, Baja Fish Taco, and Beef Chorizo & Papas!
- Monday Night Football is back at TDubs! Checks may now be split amongst friends!
 - Pizza & Wings Combo - \$22.39 (One topping pizza, 12 wings with carrots, celery & blue cheese, and five 20oz sodas of your choice!)
 - Wing Platter - \$20.39 (24 wings with carrots, celery & blue cheese)
 - **Rebranded to TDubs Football Specials – available Thursdays, Saturdays, Sundays, and Mondays!**
- Pepsi Giveaways – no purchase necessary to enter!
 - Education Café – Amazon Echo. Available from Monday, October 29th to Friday, November 30th.

- C-Store – Fujimax Instax Camera. Available from Monday, October 29th to Friday, November 30th.
- STEM Forum Café – Fitbit. Available from Monday, October 29th to Friday, November 30th.

Dietitian’s Events

- Eat Right at Eick at The Atrium at Eickhoff – Benefits of Plant Based Diet (vegan apple crumble samples)
 - November 1st from 11am to 1pm
- Mindful Moments at Brower Student – Learn how connecting to others leads to Mindful eating!
 - November 15th from 11am to 1pm

TCNJ Catering

- All students and student groups are eligible for 20% off their food orders through TCNJ Catering – great for meetings, events, socials and more!

Question & Answer – We invite students, faculty, and staff to share any comments, concerns, or suggestions they may have – what they would like to see in one of the dining locations, etc.

New Business 10/31/2018

| Date | Issue | Response | Results |
|------------|---|---|---|
| 10/31/2018 | Lara Becker (SG) – Can there be marketing created that can be used to upload on social media (Instagram, Facebook etc..) to promote TCNJ Catering. | Thank you for sharing your suggestion. | The marketing team will continue to partner with TCNJ Catering to identify opportunities and how to ease the ordering process with TCNJ Catering. |
| 10/31/2018 | Allyson Shill (RHA) – it was reported that staff at The Atrium at Eickhoff and TDubs have hit on students and asked for their phone numbers. | Thank you for bringing this to our attention. | This issue has recently been vocalized and is being combated. There is a meeting that will be happening today (10/31) where this issue will be a topic of discussion. In the future if people do not feel comfortable coming to a Sodexo manager in person and expressing the situation that happened please email the negative experience you had with either the name of the staff member or a description of them. |
| 10/31/18 | Allyson Shill (RHA) – Is it possible to have a pasta dish at Traditions? | Thank you for your suggestion. | Chef Frank: A pasta dish at Traditions would be something I would love to do, but the equipment we have in that kitchen is not capable of making a quality pasta dish. |

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| 10/31/18 | Allyson Shill (RHA) – On the weekend, the grill at Traditions closes early at 5pm and there are no other options at that time. | Thank you for bringing this to our attention. | The grill should be open until 6pm, this will be addressed and fixed by Traditions management. |
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Open Business 10/17/2018

| Date | Issue | Response | Results |
|-------------|--|-------------------------------------|--|
| 10/17/2018 | Gerard: In regards to 31 North Deli at The Atrium at Eickhoff – it can be very crowded during peak times, recommend having two people working at the deli. Also, request more fresh bread for sandwiches. | Thank you for sharing your concern. | The Eickhoff leadership team will ensure the schedule is adjusted so that two staff members are always working at this station. |
| 10/17/2018 | Janice: Raised a concern regarding long lines at The Library Café and described it as sometimes chaotic. | Thank you for sharing your concern. | The Library Cafe leadership team has observed the lines during peak hours and after discussing with supervisors, they identified that the shift change that occurs during peak times may be a cause for long lines. The team is working with HR adjust the schedule to cover any gaps. In the meantime, The Library Café is working with the current staff to fill any gaps. |
| 10/17/2018 | Janice: Commented that it may be her personal opinion, but The Atrium at Eickhoff layout is confusing and disjointed. Stated that more order is needed as to where everything is including food, drinks, and utensils. Also brought up idea of maybe brining in food from Eickhoff to The 1855 Room as she enjoys that atmosphere. | Thank you for sharing your concern. | We are unable to adjust the current layout of The Atrium at Eickhoff. However, there are maps available at the register stands to help guide you through the dining facility. Additionally, please do not hesitate to contact a member of management or the concierge with any questions. |

Resolved Business 10/3/2018

| Date | Issue | Response | Results |
|-------------|---|----------------------------------|--|
| 10/3/2018 | To advertise for TCNJ Catering, show off menu items that are not readily available at Eickhoff. Examples are wings, penne vodka, chicken francese, etc. | Thank you for sharing your idea. | This is something the marketing team will keep in mind as we continue to explore options to better promote the Catering program to students. |

Resolved Business 9/19/2018

| Date | Issue | Response | Results |
|-------------|---|-------------------------------------|--|
| 9/19/2018 | Students are unable to split checks at TDubs. | Thank you for sharing your concern. | This is something that can be looked at but seems hard to tackle due to the system used in TDubs. |
| 9/19/2018 | Student is allergic to a lot of things, is there cheese that is vegan? If there is, some it was not available or the staff was not aware. | Thank you for sharing your concern. | TCNJ Dining leadership will look into this and ensure staff is trained and aware of vegan options for students with special dietary needs. |
| 9/19/2018 | Are there cooking classes on campus? Can this be revived? | Thank you for sharing this idea. | We will look into this with the Dietitian Puneet and Chef Frank. |

Resolved Business 9/5/2018

| Date | Issue | Response | Results |
|-------------|---|--|---|
| 9/5/2018 | There is no sign outside the room indicating there is a DSC meeting ongoing. | Thank you for sharing your concern. | Marketing has produced a poster that will be displayed outside the meeting room. No further action required. |
| 9/5/2018 | Brooke from SG: There have been complaints regarding the lack of vegan options on campus. An email with formal complaints will be forwarded. | Thank you for sharing your concern. There are a number of vegan options available at the Retail and Resident Dining locations. | Marketing is working with the culinary team at Eickhoff to create a map and guide for students to follow regarding vegan options at Eickhoff. A similar guide is in the works for the retail locations. A map displaying all vegan options at Eickhoff are now available at each entrance to the dining hall. Signage with vegan grab & go items, descriptions, and prices have been posted at locations where they are available. |

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| 9/5/2018 | Brooke from SG: A complaint was raised in regards to the lack of berries in The Atrium at Eickhoff. | Thank you for sharing your concern. Berries are available in The Atrium at Eickhoff on Wednesdays and Fridays. | Eickhoff management will ensure there are berries out on Wednesdays and Fridays and Marketing will publish online posts regarding berry availability to increase communication and awareness. Communication has been published on social media and berries are available on select days. No further action required. |
| 9/5/2018 | Gerard: The food court registers are not fully staffed during Meal Equivalency. Can the registers be fully staffed during these times to limit long lines? | Thank you for sharing your concern. | The Lion's Den management team will look into providing additional coverage to ensure all registers are fully staffed during Meal Equivalency. Additional staffing has been provided to help with Meal Equivalency. No further action required. |