

## **COVID-19 Dining Information**

### **Will I get refunded for meal plan and wolf bucks?**

Loyola campus housing and food service remain open, and thus we will not be offering a refund. We want to ensure that anyone who does not have affordable or safe options to go home or live elsewhere can remain on our campus. We are maintaining all of the staffing necessary to make that possible.

### **What are dining options and hours?**

Beginning on Monday, March 16, Starbucks, Sushi, Subway, Original Burger Company, Smoothie King, Orleans Room To Go, The Market C-store, and the Cafe at the Broadway campus will be closed for the remainder of the semester or until further notice. Beginning on Monday, March 16, the Orleans Room will switch to boxed meal pick up **ONLY** for the remainder of the semester or until further notice. Boxed meal pick up in the Orleans Room will be available during our normal business hours:

- Monday through Friday: Breakfast pick up 7 a.m.-10 a.m., Lunch pick up 11:30 a.m.-2:30 p.m., Dinner pick up 5 p.m.-8 p.m.
- Saturday and Sunday: Lunch pick up 11:30 a.m.-2:30 p.m., Dinner pick up 5 p.m.-8 p.m.

### **Is dining open to the general public?**

Beginning on Monday, March 16, all retail at the Danna Center and the BAC will be closed. The Orleans Room will operate as noted above for boxed meal pick up **ONLY** during normal hours of operation. Due to the nature of the situation, the Orleans Room boxed meal pick up will only be available for students, faculty, and staff.

### **Will retail food remain open?**

Beginning on Monday, March 16, all retail food venues in the Danna Center and at the BAC will be closed for the remainder of the semester or until further notice.

### **Will Starbucks remain open?**

Beginning on Monday, March 16, Starbucks will be closed for the remainder of the semester or until further notice.

### **Will cross campus dining be suspended?**

Cross campus spending with Tulane will be suspended on Monday, March 16 for the remainder of the semester or until further notice.

**Is the food safe to eat?**

Yes. Sodexo will reinforce and maintain our existing rules for food safety and sanitation, to be rigorously followed, to ensure the health and safety of our teams and consumers. Additionally, Sodexo has established regional response teams with subject matter experts from health care, human resources, supply management, health and food safety, culinary and facilities operations to proactively monitor the response to COVID-19.

All onsite operations have been instructed to regularly clean and disinfect frequently touched surfaces with a suitable chemical disinfectant, and Sodexo has confirmed availability of personal protective equipment (PPE) such as gloves, as well as hand soap and sanitizers, disinfectants, and other medical supplies.

**Will food allergy accommodations be met?**

Yes. Sodexo will have boxed meals available for pick up **ONLY** during normal hours of operation noted above to address most of the food-allergy reactions: milk, eggs, wheat, soy, shellfish, peanuts, and tree nuts.

**Will catering events be canceled?**

From March 11-15, on campus catering events of 100 people or more are to be canceled. Beginning on Monday, March 16, all on campus catering events are canceled for the remainder of the semester or until further notice.

For more information on Loyola's response to Coronavirus (COVID-19), please visit [loyno.edu/coronavirus](https://loyno.edu/coronavirus).