COVID-19 DINING UPDATES

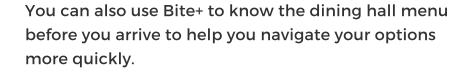


REGISTER FOR LUNCH

You will select a lunch slot for Monday/Wednesday/Friday and another lunch slot for Tuesday/Thursday. You will then be assigned a sticker for your student ID to indicate your choice. General admission will be available for breakfast, after 2pm and on weekends.

ORDER BEFORE YOU GO

Download the Bite+ App by Sodexo or GrubHub to preorder from your favorite on-campus restaurants, pay seamlessly and schedule a pick up.







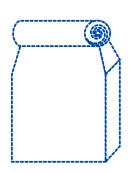
MASKS ARE A MUST

All employees will wear masks and gloves at all times. In cooperation with Belmont University's policy, all students in the dining hall and on-campus restaurants will be required to wear a mask at all times, unless you are seated and eating.

IF YOU GET SICK

There is a plan in place to deliver meals to students who are awaiting COVID-19 test results or who have tested positive for COVID-19. If this should occur, a member of the Belmont University Student Care & Support Team will provide you with more information.





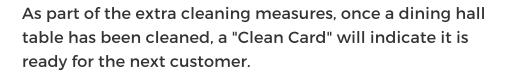
ADDITIONAL MEAL SWIPE LOCATIONS

Simply-to-Go meals -entree sandwich or entree salad + 2 sides and a drink

- Harrington Place Dining
- Kennedy Lobby (off 15th St), and Thrailkill ("TK" lobby)

EXTRA CLEANING

Our dining staff will receive COVID-19 sanitation and safety training, in addition to their regular food safety training.





WHAT ARE YOU WAITING FOR? LET'S EAT!

COVID-19 Updates From Belmont Dining Services

Hello Belmont Students!

The Belmont dining team is excited to welcome you back to campus! As you may expect, we have made many changes in our dining policies to encourage a safe and enjoyable dining experience. Our goal is to provide high quality food with excellent service in a safe, socially-distanced environment.

Though we will have an added emphasis on COVID-19 precautions, we want to reassure you this will not diminish the dining experience. We place a high importance on the impact of food on your college experience and community, as well as your physical and emotional well-being. Our culinary team is committed to serving a wide variety of foods, made from scratch daily, utilizing fresh, seasonal and local ingredients.

We will continue to serve a plant-forward menu including a hot vegetarian line and a cold vegan salad bar. We will also continue to have numerous gluten-free options and Simple Servings to support our students with food allergies. For more information about your specific nutritional needs, please contact our dietitian, Kara Miller at kara.miller@sodexo.com.

For updates on location hours, policies and events throughout the semester:



belmont.sodexomyway.com

The following pages will provide information you need to know before you arrive on campus and how to navigate once you arrive. Thank you for supporting our COVID-19 safety measures. We look forward to seeing you very soon. Go Bruins!

Sincerely,

Your Belmont Dining Team

What Do I Need to Know?

Before coming to the dining hall:

This year we are asking all students to choose a designated lunch period based on your class schedule to encourage social distancing. In coordination with the university, you will be receiving a survey to select your lunch time slots. Please complete this survey between August 21 and 30. You will choose one time slot for Monday/Wednesday/Friday lunch and one time slot for Tuesday/Thursday lunch. Open seating will be available for breakfast, after 2:00pm and on the weekends. A colored sticker will be placed on your student ID to indicate your meal period of choice.

We also encourage you to download the Bite+ app (available for download and use by August 14) to know the menu before you arrive. This will help us speed up service by guiding you to the stations with your favorite food choices. You can choose to dine-in if seating is available, or you always have the option to take your food or meals to-go.

When You Arrive:

Starting Friday, September 4, all student's meal plans will be active and ready to use. A dining hall employee will greet you wearing a mask at the door to help regulate numbers and encourage social distancing. Once in the dining hall, you will notice floor decals and additional signage guiding you through the cafe on a one-way path.

Our dining employees at the cash registers will help communicate seating availability. You will then scan your student ID using a touch-less system for meal payment. If you are interested in an entree salad or sandwich with sides, you may choose our Simply-to-Go line for expedited service through pre-portioned options. If you are interested in items from the dining hall menu, you may choose to dine-in (if seating is available) or each station will have compostable boxes of varying sizes so you can take your meal items to-go, including a beverage.

All stations will be served by a dining employee, no self-serve options will be available. The only exception are our beverage stations, which will be in close proximity to hand sanitizer stations. Please use hand sanitizer prior to dispensing your beverage. Condiments and sauces will be pre-portioned and available at each station (eg: toast/bread/waffles at bakery station will serve pre-packed jam/syrup/etc, hamburgers at grill station will serve mustard/ketchup). Whole fruits will be pre-wrapped. Each diner will be provided with pre-packaged silverware include salt/pepper packets and napkins. Three exits will be clearly labeled to encourage one-way traffic.

What Do I Need to Know? (cont.)

Do I have to wear a mask?

All dining hall employees will be wearing masks and gloves at all times. Belmont University is requiring all students to wear a mask upon entering and while in the dining hall and on-campus restaurant locations. Masks should only be removed once seated at your table to eat your meal.

Can I eat with my friends?

Limited seating is available in the dining hall, seating 66% of our normal seated capacity (approx. 600 seats will be available). Our dining employees at the cash registers will let you know if seating is available. If dining is full, you will be given the option to wait for a table or take your meal to-go. Dining hall tables will be six-feet apart and each table will be divided using plexiglass partitions to separate seating. Clean tables will be labeled with a "clean" emblem. Please be mindful of others and dining capacity. Though no time limit will be placed on your dining experience, we ask that you change the table label to "Needs Cleaning" and promptly exit once finished with your meal to allow for table cleaning and additional diners to be seated. Please do not rearrange furniture or remove plexiglass dividers, they are for your safety.

Is there another place for me to use my meal swipes other than Harrington Place Dining?

Yes! In addition to the Simply-to-Go location in Harrington Place Dining, we will provide three additional locations across campus to accommodate social distancing. A meal swipe will include an entree sandwich or salad, two sides and a drink.

<u>Simply-to-Go locations include:</u>

- Harrington Place Dining. Open Monday-Thursday: 10a-7p, and Friday 10a-4p.
- Kennedy Hall (entrance off 15th St), and Thrailkill ("TK" lobby). All are open Monday-Thursday 10a-6p.

What can I expect with on-campus restaurants?

All students are encouraged to order ahead and pick-up using one of two mobile apps:

- Bite+ by Sodexo
- GrubHub

Both apps allow you to pay using declining points, Bruin Bucks, or any mobile card payment (credit card, debit card, Apple pay, Google pay, etc). All locations will also have in-person ordering and service available. Floor decals and signage will guide you through each location to maintain social distancing. All food items will be served by an employee, no self-service will be available. To find additional information and location hours, please visit our website: https://belmont.sodexomyway.com/dining-near-me/

Can I pay with cash?

Yes. However, we are encouraging all customers to use their student ID (Bruin Bucks or Declining Points), credit card or debit card for payment.

Details by Location

- Starbucks + Burrito Bowl/Freshens (Janet Ayers Academic Center): Order ahead with mobile app or order in-person.
- Corner Court (Massey Business Center): Order ahead with mobile app or order in-person.
- Curb Cafe: Please enter near the Curb cafe stage (off Belmont Blvd), proceed through the door near Chick-fil-a, to the cash registers, and out the main Curb Cafe entrance. Limited seating will be available.
 - **Chick-fil-a**: No mobile app ordering available. All items will be pre-portioned and ready for pick up as a "Grab n' Go" option.
 - **Mein Bowl**: Order ahead with mobile app or order in-person.

McAlisters

- Main location: Order ahead with mobile app or order in-person. No seating available.
- Curb Atrium: McAlisters "Grab n' Go" items such as salads and wraps.
- What's Bruin (Beaman lobby): Offering expanded snack selections.

Health & Safety, Behind the Scenes - COVID-19 Safety Steps

- Employees will wear masks and gloves at all times.
- All employees will attend a special COVID training. Topics will include proper sanitation and
 increased cleaning schedules, proper use of Personal Protective Equipment (PPE) including masks,
 physical distancing protocols and more. Precautions will be taken in the dining hall and on-campus
 restaurants, as well as back-of-house preparation areas. This training is in addition to the normally
 scheduled food safety and sanitation training. Frequent updates and reminders will be provided
 during daily huddles.
- Increased cleaning. Supervisors for each shift will ensure proper cleaning and physical distancing.
 Additional employees have been hired to meet both local and national cleaning and sanitation
 standards. These employees will be present each day to clean tables, high-touch surfaces and
 beverage stations. The dining hall will be sprayed daily with a food safe disinfectant following high traffic times. Heat sensing technology will also be used in Harrington Place Dining and Curb Cafe to
 measure business.
- **Pre-shift Wellness screen.** Prior to entering the work environment, all employees will complete a no-touch temperature check and complete a set of survey questions. A step-by-step plan is in place for managers who have employees who are sick or have been in contact with someone diagnosed with COVID-19.

What if I need a COVID-19 test or test positive for COVID-19? Will I still be able to get food?

A plan is in place to allow safe food delivery to anyone in quarantine awaiting test results, as well as for anyone who has tested positive for COVID-19. Should you fall into either category, a member of the Belmont University Student Care & Support Team will contact you with more details.

Do you have a question that was not answered?

No problem! Please contact Kara Miller at kara.miller@sodexo.com