

September 2, 2021

Liberty Dining is excited to have students, faculty, and staff back on campus for another fantastic academic year! We know that the beginning of this semester has looked differently than previous years when it comes to dining, so we want to take the time to address a few things you may be experiencing, such as longer waits for orders, varying hours of operations, and fewer employees serving at each station.

While COVID-19 has changed the landscape of how we live and navigate our day-to-day lives across the country, our producers, manufacturers, and distributors have also been negatively impacted. We make efforts to stay ahead of production, but our supply chain is unable to guarantee delivery of some items on a regular basis. We're also navigating a nationwide staff shortage and experiencing our own shortage of applicants to fill critical roles. Currently, we are forced to make minor adjustments in the dining hall to accommodate the large number of quarantine meals for our on-campus students who are required to quarantine in their rooms or at the Liberty Annex. Another challenge, which is already taking a toll on our operations, is the number of our staff, including student workers, who are forced to quarantine. This may result in location closures for 10 to 14 days.

In order to meet these challenges, we're actively seeking additional staff in order to fill positions that will allow us to extend hours in several dining locations, as well as open new locations. Additionally, as new staff are becoming more efficient every day, we anticipate the longer than usual lines and wait times will be remedied. We'll continue to do our best to stay ahead of production so that menu offerings will be as consistent as possible, and will notify our customers of any changes.

We appreciate your patience and understanding as we continue to work through these challenges. We welcome all feedback, comments, and suggestions.

Sincerely,



Duke Davis
District Manager
Liberty Dining Service By Sodexo