



## DINING SERVICES COMMITTEE AGENDA WEDNESDAY, SEPTEMBER 25 2013



- Events/Promotions
  - Mindful Mile: Every Monday meet Aliz Holzmann, RD, or Caitlin Moskwa, Marketing Coordinator, for a mile walk around campus. Take this time to ask them whatever questions you would like!
  - Wednesday, October 2<sup>nd</sup>- My Fitness Pal Demo- 10:30-1:30-Join Aliz Holzmann, RD, as she covers how to use My Fitness Pal at the Atrium at Eickhoff
  - Wednesday, October 2<sup>nd</sup>- Hispanic Heritage Dinner – Join Dining Services and the Union Latina as we celebrate Hispanic Heritage Month. We will be serving traditional Hispanic entrees and desserts at the Atrium at Eickhoff
  - Tuesday, October 8<sup>th</sup>- Keepin' It Country- Upscale Dinner- 4-9 – Join us for some southern cuisine at our first upscale dinner of the semester. Enjoy Corn on the Cob, Ribs, BBQ Chicken, and of course Cornbread and biscuits with specialty butters.
- Dining Services Committee Refresh – In an effort to make the DSC more of a presence on campus in hopes of attracting more students, we're proposing some changes to our format.
  - Mission Statement – We would like help from the students of the committee to create an official mission statement.
    - *Partnerships with Students*
    - *Address the issues and concerns*
    - *Try to put healthy & fresh things out*



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- DSC Staff Member of the Week/Month
  - o Nominations
    - *Avis- Pizza in Eickhoff*
      - *She gets to know students and is very friendly. Student Government representative was working the SG elections and Ms. Avis saw him came out gave him a hug because she hadn't see him in a long time.*
    - *Dreama- Education Café*
      - *She is very polite and is the sweetest thing ever. During meal equivalency she hustles to make sure that all students can get their orders before the time is up.*
- Donation/Partnership Requests
  - o Lambda Theta Alpha Latin Sorority
    - 10/8- Blue Ribbon Campaign- Sell Cupcakes
      - *Going to reach out to Seth from the Student Center about the requirements We cannot give them cupcakes to sell but we can offer them at a discounted price. Offered to have a table in Eickhoff too.*
  - o Sophomore Class
    - Theme Meal Partnership

- *Want to do a super bowl theme meal in Eickhoff. We explained that all of our theme meals are currently taken but discussed an option of using T-Dubs. We could do it on the actual day and have the TV's playing the game with all the football food.*
  - Colleges Against Cancer
    - 10/17 or 10/18- 6-8- Breast Cancer Pink Party- Cupcakes in Eickhoff
      - *New Date of 10/22. We are donating cupcakes with pink icing for the event. We will also be putting up facts about breast cancer around the Dining Hall- pink linens will be provided from Dining Services*
      - *Great American Smoke Out- 11/21- Going to try and put together a BBQ- Reached out to Catering and Student Center for more information.*
  - National Philanthropy Day
    - Date? 10-2- special table in Eickhoff
      - *11/15- Will be in Eickhoff with more information about donations after college. Roscoe will be making an appearance. They will be providing their own goodies for the table.- blue and gold linens will be provided from Dining Services*
  - Deaf Hearing Connection
    - Date? Time? Blindness Awareness Month- Cupcake Decorating in Eickhoff
      - *10/17- 5-7- They would like to have cupcakes in Eickhoff- We will be donating them for this day- Purple linens will be provided from Dining Services*
- Comments from students
  - I've noticed an absence of mixed greens at the salad bar lately. Would it be possible to always have a mixed green bowl, not just spinach or a lettuce mix?
    - *Response: We rotate the items on the salad bar according to what is in our contract. We will try and get a mixed greens bowl on there more frequently.*
  - It would be nice if the deli had some kind of sign indicating which freshly baked breads were in stock so you don't have to wait through the line to find out? It would also save the staff the time and annoyance of having to answer questions about which breads are in stock.

- *Response: We are thinking of possibly doing a wire basket to display which breads we have available behind the line. When one item is out we will pull the sample from the basket. Another option would to put a chalkboard or dry erase board in that area.*
- The pot stickers at the Wok are delicious. But could you try steaming them? That would be equally delicious and healthier than fried!
  - *Response: It is a good idea but unfortunately if we steamed them they would all mesh together. By frying them it avoids that issue. We are going to look at another option that could work or put something like this for a theme meal where they will be moving quickly.*
- Can you please add Fritos to the chip selection rotation at the deli? Can you possibly make crème brulee a dessert offered at Eick? Please add more or even more frequent fish offerings? Can you make baked potatoes a daily offering? Can you have turkey and fried chicken sandwiches offered daily at the grill? If offered can you tell your staff to prepare them more often? Can you add pumpernickel bread to the bun choice at the deli?
  - *Response: We are going to look into if we can get those chips in. If we can they will be on the rotation soon. We cannot make crème brulee every day due to the high volume we serve. We will look into adding this to an upcoming theme meal though. Fish offerings are on the menu but we will look to see if more need to be added. If we offered baked potatoes daily we would need to take something else off the menu. We try to rotate items as much as possible to make everyone happy. We have turkey burgers available in Eickhoff. They are made to order because they dry out quickly. You can purchase fried chicken sandwiches in the Lion's Den every day.*
- Every time I go to drop off my plate for cleaning I get stuck behind a mass of people going both ways in the aisle by the pizza station. More than half of those people are on their way out of Eickhoff after visiting the conveyer. I think that a simple "one way sign" signaling students to walk past the conveyer, towards the C-Store doors would do wonders in solving the congestion problem.
  - *Response: We will try putting a sign up to see if that helps. We are worried that students will not read it but will try.*
- Another register open during busiest periods would greatly increase the incoming traffic. It would be great to see another person helping out at the burrito/taco station. The wait is as long as it is because only one person can be helped at a time.
  - *Response: We have three people at the door on the library side during peak times. We also have one floater who is ready to hop on to help Larry if his lines get long. As for the burrito station, we*

*are not sure if we can add another person there because of the size.*

- Can you please get another worker on the sushi station? I notice you always set up for two workers but I always see one. All other stations have two or more.
  - *Response: During peak hours a sous chef or the executive chef is supposed to help out. We are going to keep an eye on this to make sure this is actually happening.*
- We received lots of great tweets about the Grand Slam Dinner with Student Government and the menu that was on that night.
  - *Response: We're so glad you liked it! We really enjoy pulling together the theme meals, especially in partnership with a student group.*
- *Open Forum*
  - *Emily*
    - *Went to Myzone and there were no paper towels at this location or plates/ utensils. Would also like to add sauces in this location such as BBQ, Ketchup etc.*
  - *TLC Information*
    - *Grand Opening on Monday*
    - *The renovation doubled capacity with 4 espresso machines and 2 registers.*
    - *Students asked what we can do to speed up the coffee pick up time because previously they would yell out the order and leave it on the shelf. Now they are just holding it because there is no shelf. Director of Retail said we will come up with a solution.*
  - *Student Government*
    - *Can we do an outdoor picnic/ bbq during the year like our Jersey Fresh during the summer- We are going to look into this but the problem is how do we control this. We might make it a ticketed event*
    - *Cheese steak was excellent during lunch and so are the burritos*
    - *Theme night was great! Loved the bay fries.*
    - *Could we get a cutting board for the quesadillas at Roscoes?*
  - *Retail*

- *Job Fair coming up on 10/2 from 2-5 in the Rat. Looking for student workers for TLC, Rat, Catering and Education Café. All students make \$8/ hour and positions are part time.*
- *Misc*
  - *Partnership with Student Government / RHA for a contest called Eickhoff Hacks? It would focus on the secret combos that our students come up with in the dining hall. Most creative one would win. Need to work on details more.*
    - *from Dining Services*