



Dining Services Committee Agenda

Wednesday, September 13, 2017

Events/Promotions

DSC Agenda/Minutes

Begin – 5:00 PM

End – 6:00 PM

American Heartland Cooking Class on September 20 in The 1855 Room – 3:30PM to 5:30PM!
Featuring Chicken Pot Pie and Apple Cheddar Pie with Chefs Tasha Parker and Kathleen Pearce.

Question: Student asked if an email promoting this event was sent to the entire student population.

Response: Kevin Campbell said that it was only distributed to the Dining Services Committee, Student Government, and Residence Hall Association memberships.

Retail

1. TDubs

- Monday Night Football – Join us Monday nights in TDubs and enjoy good food and good company while watching the game!

Response: Carl VanHise mentioned pizza and wings specials for Monday Night Football.

- Taco Tuesdays are back at TDubs

Response: Carl VanHise mentioned new fish tacos for Taco Tuesdays.

- Smoothies are now available at TDubs starting at 12:00PM!

Comment: Are the same smoothie ingredients available?

Response: Stu Ringelheim mentioned that all ingredients at TDubs are the same as Fresh Pride.

2. Traditions

- Traditions Express – Select items from the Traditions menu are available to-go at the window.
- Exciting new menu items at Traditions – have you tried any yet?

Comment: Student said that the fried mac 'n cheese balls are a big hit as well as chicken cheese steaks.

Concern: Student said they no longer offer pancakes at the grill.

Response: Lauren Konate explained that grill capacity is an issue at lunchtime, and so for the time being it is not an option.

3. Food Court

- Now offering Mindful pizzettas at Pizza & Pasta Co – the pizzettas have been relocated from Fresh Pride Café to this location.

Resident Dining

1. The 1855 Room

- CityScapes Boston will be on October 4 - all students, faculty, and staff are invited to dine at The 1855 Room.
- Action Stations at The 1855 Room – September 28 will be Cherries Jubilee.
- Unity Week set to run from September 25 to September 29 featuring cuisine from the United Kingdom, New Zealand, Madagascar and cuisine from Native American culture as well as Soul Food.

Comment: Ron Pritchard reported that they had 45 patrons for the Bananas Foster action station, and they are looking to add additional action stations through the year.

2. The Atrium at Eickhoff

- Ice Cream Cone Day will be on September 22 from 11:00AM – 2:00PM where students can dip and load their ice cream with toppings at Bliss Bakery!
- Constitution Day Cookout will be on September 17 from 4:00PM to 9:00PM featuring favorite BBQ foods at Quimby's Kitchen and C-Street Grill. Cupcakes and apple pie at Bliss Bakery!
- Make Your Own Whoopie Pies will be available as an Action Station from 12:00PM – 2:00PM on September 19.
- Hispanic Heritage Dinner, co-sponsored by Union Latina, will be on September 27 from 4:00PM – 9:00PM

TCNJ Catering

- All students and student groups are eligible for 20% off their food orders through TCNJ Catering – great for meetings, events, socials and more!
- NEW! Flavours of Autumn – Limited Time Offers now available – contact Catering or visit our website.

Dietitian Events

- Samantha Romeo – Campus Nutrition Manager
- Meatless Mondays are back at the Atrium at Eickhoff – great effort to promote sustainability on campus.
- Nutrition 101: C-Store Recipe for September features Krispy Kale Chips – grab your recipe card at the C-Store today!
- Roscoe's Healthy Corner – new concept in the C-Store!
 - *Roscoe the Lion would like to introduce Roscoe's Healthy Corner in the C-Store where you can find not only healthful foods, but foods that are dietary restriction friendly too! Here in Roscoe's Healthy Corner we carry products that are gluten-free, organic, vegan, and nutrition forward. For a quick grab and go snack, or a pantry staple, check out Roscoe's Healthy Corner to jump start the semester. Looking for a product that you don't see? Have questions about food allergies, health, or wellness? Feel free to reach out to sdhrd@tcnj.edu to connect with our Registered Dietitian.*

Comment: Student commented that the healthy options at Roscoe's Healthy Corner are excellent.

Response: Jennifer Armstrong said they are continuing to look for distributors of other healthy, egg- and gluten-free options. Current vendors such as Sysco and UNFI do not offer some of the requested products.

- Mindful Mile – join us for fresh air and have the opportunity to ask our Registered Dietitian Samantha Romeo any questions you may have about mindful eating, nutrition, or exercise!
 - September 18 – Dr. Avani Rana, Director of Leadership
 - September 25 – Dr. Mark Forrest, Director of CAPS & Interim AVP for Health & Wellness
 - October 2 – Dr. Jordan Draper, Interim Dean of Students & Title IX Coordinator
 - October 16 – Dixita Malatesta, Disability Support Services

Question & Answer – We invite students, faculty, and staff to share any comments, concerns, or suggestions they may have – what they would like to see in one of the dining locations, etc.

Old Business

Date	Issue	Response	Results
9/13/2017	Concern: Student had a concern about SubConnection workers not changing gloves when touching meat products and then preparing sandwiches for those who are vegetarian or have religious or health concerns.	Thank you for expressing your concern. Response: Lauren Konate: All of the sandwich items are ready-to-eat, and it is not a standard to switch gloves between every order.	Lauren Konate reported the staff would be happy to change gloves if requested by a student.

9/13/2017	Concern: Student said that the lines at SubConnection have gotten very long and there are only 2 staff members.	Thank you for expressing your concern.	Lauren Konate: There should actually be 4 staff members. HR is currently looking to fill them. Our supervisors will jump in as needed to keep lines moving.
9/13/2017	Concern: Student stated a concern for a lack of vegan items across campus. Can some locations offer more?	Thank you for expressing your concern/question. Response: Lauren Konate: We have Quinoa Timbale and the Sweet Potato can be ordered without certain toppings at Traditions, we have Portobello Burgers at OBC Grill, and there are other vegan options at SubConnection, Eastern Sensations and Pizza & Pasta Co.	Jennifer Armstrong: We will continue to look into vegan options for The Atrium at Eickhoff, offer vegan options twice a week at Veggie Loop.
9/13/2017	Concern: Students currently have to write their smoothie orders on scraps of paper, can we change this?	Thank you for expressing your concern.	Lauren Konate: Our new smoothie order pads arrived today and will be utilized at locations.

9/13/2017	Concern regarding lack of toaster at Fresh Pride Café – bagels no longer toasted and cream cheese no longer applied to bagels.	Thank you for sharing your concern. Response: Lauren Konate: The toaster was moved to SubConnection to keep up with demand for toasted sandwiches. Also, it was removed due to lack of space taken up by salad bar and smoothies.	Lauren Konate said the OBC Grill is looking into expanding breakfast items including bagels.
9/13/2017	Concern: Student said no signs of gluten-free soy sauce at wok in The Atrium at Eickhoff? Student expressed concerns of cross-contamination.	Thank you for the your concern. Response: Jennifer Armstrong: Wok does not use gluten products on wok at all and it is a “dry grill” so there is no cross contamination. There is a gluten-free soy sauce - bottle labeled.	No further action required.
9/13/2017	Concern: Student asked if there can be plates readily accessible at My Zone.	Thank you for your concern.	Jennifer Armstrong: Yes, we will ensure this is done.

9/13/2017	Suggestion: Student asked if cereal ingredients can be added to dispensers?	Thank you for your suggestion.	Jennifer Armstrong will look into compiling a binder of nutritional information for the cereals and displaying by the cereal station for students to utilize.
9/13/2017	Request: Student asked if we can have roasted vegetables all the time at Veggie Loop?	Thank you for your request. Response: Jennifer Armstrong: Due to the limitation of hot wells available, we can't fulfill this request at this time.	Jennifer Armstrong said that we can make them available at 31 North Deli, however, we only have a cold well there.
9/13/2017	Request: Student asked if microwaves could be provided to students in Brower Student Center.	Thank you for your question. Response: Lauren Konate: Microwaves are available the Education Café and TDubs.	Lauren Konate will contact Brower Student Center management to look into this request.

9/13/2017	Question: What happened to KinetiCart?	Thank you for asking. Response: Lauren Konate: KinetiCart is being replaced by STEM Forum Café – opening soon. It will be the same type café as the KinetiCart with many grab n go options and hot soup.	No further action required.
9/13/2017	Comment: Student stated they love the Eickhoff employees! Can we do an employee of the month?	Thank you for your compliment. Response: Lauren Konate: Yes, usually the DSC members pick and choose!	Students may also share their selections with the Eickhoff management staff.
9/13/2017	Question: Student asked if The 1855 Room was available to students	Thank you for your question. Yes! Absolutely.	Marketing will work on additional social media postings and outreach to let students know.

9/13/2017	Request: Student requested a round table in The 1855 Room for deaf students and faculty so they can communicate through sign language.	Thank you for your request.	Jennifer Armstrong has contacted TCNJ Facilities requesting for a large round table. For the time being, a small round table has been added to one of the rectangular tables in The 1855 Room.
9/13/2017	Compliment: Students shared that they love DSC and feel they are heard.	Thank you for sharing.	No additional action required.
9/13/2017	Concern: Student raised a concern about Traditions meal equivalency.	Thank you for voicing your concern	Lauren Konate reported that this has been resolved, the staff has been trained and marketing has created better signage.

9/13/2017	Question: Student said she love the banana cheesecake that was offered during the summer. Can it be offered again during the school year?	Thank you for your question.	Ron Pritchard will look into this.
9/13/2017	Request: Student would like dairy free butter in The Atrium at Eickhoff.	Thank you for your request.	Jennifer Armstrong will look into this.
9/13/2017	Concern: Student said that there were incorrect identifiers on the falafel sandwich in The Atrium at Eickhoff.	Thank you for your concern.	Jennifer Armstrong will look into this and see that staff is trained on using the right ones.

9/13/2017	Concern: Student said that a dairy-free pudding was offered at Bliss Bakery, but the crust used dairy – making it no longer dairy-free.	Thank you for sharing your concern.	Jennifer Armstrong will look into this.
9/13/2017	Request: Student requested form fresh seasonal berries.	Thank you for your request.	Lauren Konate will have them in Simply To Go cups.
9/13/2017	Request: Student requested a coconut milk offering.	Thank you for your request. Response: Jennifer Armstrong said that they are working on an almond milk dispenser – at which point they will be tapped out of electric.	Jennifer Armstrong said she will continue to look at the options including coconut milk and soy milk.

9/13/2017	Compliment: Student said the chicken nuggets and diary-free ice cream in Roscoe's Healthy Corner are excellent.	Thank you for sharing.	Jennifer Armstrong said she will continue to seek high quality health food options.
9/13/2017	Compliment: Students said they loved the bagel chips at Traditions (a sampling was provided at the meeting).	We are pleased you like them.	Lauren Konate reminded students they are available to go at Traditions Express.
9/13/2017	Request: Student requested gluten-free pasta options.	Thank you for your request. Lauren Konate: there are currently gluten-free options at Pizza & Pasta Co.	We will look for ways to provide gluten-free options cross campus.

****Our next Dining Services Committee meeting will take place on Wednesday, September 20 at 2pm in Social Sciences Building, Room 230****

All meeting times, dates, and locations can be found at our website:

<https://tcnj.sodexomyway.com/community/committee.html>