



## DINING SERVICES COMMITTEE AGENDA WEDNESDAY, NOVEMBER 18<sup>TH</sup>, 2014



- Events/Promotions
  - Every Monday - Mindful Mile  
12pm – Starts at The 1855 Room  
Take a stroll around campus with our Registered Dietitian, Aliz!
  - Continuous - Stop Hunger Food Drive  
Donate nonperishable items in the Atrium at Eickhoff (Larry's Side) during this time. All proceeds will go to Mercer Street Friends Food Bank in Trenton, NJ.
  - Thanksgiving Break is near! Check out the changes in hours for the holiday!
  - Wednesday, December 3<sup>rd</sup> – Our last DSC meeting of the semester!  
2pm
  - Monday, Dec. 1<sup>st</sup> or Wednesday, Dec. 3<sup>rd</sup> – Vegetarian Focus Group  
Aliz and Joanna would like to host a Vegetarian Focus Group on either of these days to help us better plan for the upcoming semester both in retail and resident dining. Please reach out to us (or have friends reach out) if they are interested. [sdhmktg@tcnj.edu](mailto:sdhmktg@tcnj.edu) or [sdhrd@tcnj.edu](mailto:sdhrd@tcnj.edu).
    - This was cancelled due to lack of interest. We will try again in the beginning of the Spring semester.
  - Wednesday, December 10<sup>th</sup> – Fuel Up!  
4pm – 9pm – The Atrium at Eickhoff – Fuel up at our dinner with a menu full of brain foods! Relieve some stress with fun activities to get your mind off of finals!
- Renaming Zebi:
  - We are proud to introduce the new logo for Fresh Pride Café! We hope you like it!



The DSC members gave it a thumbs up!

- New coffee sampling!
  - We will soon be switching our coffee at the Lions Den, C-Store & KinetiCart. We hope you enjoy it!
  - Green Mountain will be replaced with Community Coffee which offers many flavors
- Updates from last meeting:
  - Vegetarian Selections
    - We had a brainstorming meeting and decided to add another day to the non-pasta vegetarian selections at Veggie Loop, so when you return in January, vegetarians will now find these options on Tuesday, Thursday & Saturday. Also, we will make sure that these days are not a pasta option...for instance the Lo Mein bar was on this rotation, but we'll be moving that to Sunday.
- DSC Staff Member of the Week/Month
  - Robbie – his omelets are great and he has a great demeanor, he is a great example to set for everyone.
  - Darren – He makes awesome sandwiches!
  - Windy – She stands out at the Lions Den as a friendly and helpful employee.
- TDubs logo
  - Our reps from SG and RHA will take the options to their groups for a vote.
- Comments from students
  - The garlic situation has gotten better at Veggie Loop, however they are using too much oil now. They've been seen adding it to the pasta that is waiting to be served to keep it moist.
    - This issue was reviewed with the staff and should be resolved.
  - Where has the whole wheat pasta been? It is missing a lot lately.
    - We'll make sure that it is in house every day.
  - At Roscoe's, the guac is almost never out during the day. Also, they often do not have tortilla chips.
    - We'll find out why it isn't being put out, we definitely have it in house.
  - Could you please bring back the chocolate mousse cake in the Lion's Den? Lately, it seems like all they have is chocolate cake. The oreo

whipped cream/cheesecake is really good and the chocolate mousse cake is incredible. It seems like there has been a lot less variety this year; would you mind looking into this and trying to increase the frequency that they offer chocolate mousse cake?

- The bakery offerings at Lions Den were streamlined in an effort to remove slow movers from the menu, however we did bring this back in and will keep it in the rotation.
- Comments from Student Government
  - There have been some issues with cross contamination at the Wok. Peas have rolled over to a student's plate who is allergic, can they be cooked separately in the Woks?
    - First, as our signage on most sneezeguards state, students should alert their server if they have a food allergy, so we can make every attempt to avoid cross-contamination.
    - Secondly, the signage also encourages students with allergies to consult with our Registered Dietitian, Aliz Holzmann so she can help them better navigate the dining hall with regard to their allergy. Had this student taken this advice, she would advise him to steer clear of the wok, as this is a location that proves to be difficult to keeping things separately.
    - The wok may only be used for students who are getting vegetarian and vegan meals. Choosing the tofu may reduce the chance of cross-contamination, however we cannot fully ensure it as peas are a popular item that we cannot remove from the menu.
  - There was a recent issue with an incorrect label at the dessert area with something that contained nuts.
    - We sincerely apologize if this was, in fact, the case. Our bakery staff is well aware of the risks and is very diligent about making sure their signs are accurate.
    - We encourage all students, especially in cases such as this that pose a threat to students, to please TELL A MANAGER IMMEDIATELY if they notice something identified incorrectly.
  - A vegetarian was given a burrito with meat.
    - We will speak with the staff there, but if a student walks away, it is difficult to keep track of who gets what. We serve a few thousand people a day, and as students know, this station is very busy. We cannot be expected to remember each and every face while working the lines to keep the orders straight. We recommend staying with your food while it is cooked.
  - A friend posted a photo of undercooked chicken she got from the Rotisserie.

- We did see this online and responded. Again, we encourage students to TELL A MANAGER IMMEDIATELY should there be a problem. Had we known at the time, we would have checked the entire batch to check temperatures and to make sure no other undercooked food went out.
  - The pasta at Ceva is often either undercooked or overcooked and rarely just right.
    - We'll talk to our staff about consistency.
  - There is an issue with stations not having food until closing, primarily Quimby's and Pizza have been empty at 8:30pm
    - We will speak with the staff and adjust our production accordingly.
  - The hot chocolate machine is often not working.
    - If you find that it is not working properly, again, we encourage students to TELL A MANAGER IMMEDIATELY. It may be out of product, or not turned all the way on, or could be a quick fix that would have a cup of hot chocolate in your hand in a few moments.
  - Can we play our school's station?
    - While we were not able to get it in the past, we do now have a good signal for 91.3 and will add it to the rotation of stations.
- Comments from RHA
  - Thank you for Tuesday morning breakfasts, they've been working out nicely.
  - Milk was out in the morning yesterday between 7:30am – 8am.
    - We're sorry for the inconvenience, and will talk to the staff about having the milk ready first thing in the morning. Again, please TELL A MANAGER IMMEDIATELY and we could have fixed it pretty quickly.
  - Are we doing Breakfast BINGO with Kellogg's again?
    - We can look into bringing them in for the Spring.
  - Can edamame dumpling be put into the rotation more? They are great!
    - We have them coming up on the Fuel Up menu, and can add them into the rotation more as well.
  - Cranberry Cookies were great!
    - We're glad you like them!

- Reese's Cake at EdCafe was great!
  - Thanks!
- At the Lions Den, when they asked for a croissant, the staff member was nice to take time to look through the group for a "fresh one" but shouldn't they all be fresh?
  - Yes, they should. We'll address the ordering at Lions Den.
- A student got a moldy bagel at the Library Café.
  - Again, please TELL A MANAGER so we can give the student a new product and check the rest of the batch. We will also address ordering here.
- Do we have an RHA event planned for Spring?
  - At this time, we do not and unfortunately all of our meals are spoken for. They are welcome to work with us for Fuel Up.
- When water flavors are switched out, can we make sure the signs match?
  - Sure thing, we're sorry for the inconvenience.