

Dining Services Committee Minutes

Wednesday, January 31, 2018

Events/Promotions

Welcome Back!

Feedback

- Order Kiosks at The Lion's Den
 Students reported that the Kiosks took some learning, however, the lines are moving faster now. They did report that some items were miscategorized (i.e., lettuce topping).
 Lauren Konate said that they are working to resolve some of the glitches in the new
- Checkout at Traditions
 Student reported that the individual who orders food is billed for food, which can complicate things if one orders for someone else or if someone else is paying. Lauren Konate reported that this can be adjusted at the time of payment.
- STEM Forum Café
 Feedback about the STEM café was extremely positive and the students were pleased with the variety of selections.

Resident Dining

1. The Atrium at Eickhoff

system.

- Celebrate Cake Pop Day from 12PM to 2PM on Thursday, February 1st
- Super Bowl Desserts at Bliss Bakery Sunday, February 4th
- Winter Olympics Kickoff Lunch Thursday, February 8th from 11AM to 4PM

2. The 1855 Room

CityScapes: Memphis – Wednesday, February 7th from 11:30AM to 2PM.

Retail Dining

- Super Bowl Specials!
 - New England Patriots Burger Burger with Cheddar Cheese, Maple Bacon, and Apple Cider Aioli on a Pretzel Roll \$6.09
 - Philadelphia Eagles Burger Burger with Sautéed Peppers and Onions with Cheese Wiz on a Kaiser Roll \$5.19
- Monday Night Football Specials will be available for Super Bowl Sunday
 - Pizza and Wings combo One Topping Pizza + 12 wings with carrots, celery & blue cheese, and one 2-liter bottle of soda \$22.39
 - Wings Platter 24 wings with carrots, celery & blue cheese \$20.39
- Valentine's Specials Sweet Treats Boxes available beginning February 1st

- Contains 1 chocolate dipped cannoli, 2 red velvet whoopie pies with cream cheese filling, and 3 chocolate covered strawberries for \$10.49
- Available at The Lion's Den, C-Store, TDubs, STEM Forum Café, Fresh Pride Café, The Library Café, and Education Café
- NEW! Available as a plated dessert option at Traditions
- New! Simply To Go Limited Time Offers (until March 25th)
 - Country Beef Ciabatta \$6.19
 - Cranberry, Pecan, and Brown Rice Salad \$5.19
 - Bananas Foster Parfait \$4.49
 - California BLT Wrap \$4.49
 - Country Beef Sandwich with Cranberry, Pecan, and Brown Rice Salad \$5.99
 - Comfort Breakfast Adventure Box \$5.19
- New at Traditions!
 - Fried Pierogis mini pierogis topped with caramelized onions and served with sour cream
 - Limited Time Offer: Caprese-Style Grilled Chicken Salad due to popularity, this salad will be joining the menu for the rest of the semester
 - Limited Time Offer: Garlic Chicken Cilantro Braised Chicken and Rice –
 February 5th to 18th. Puneet will be hosting a sampling outside Traditions on February 5th.

Student: I've heard great feedback regarding the Caprese-Style Grilled Chicken Salad.

TCNJ Catering

- All students and student groups are eligible for 20% off their food orders through TCNJ Catering great for meetings, events, socials and more!
- Super Bowl Offer! Wings Platter One dozen wings \$13.55

Ron Pritchard: There will be a Student Catering Expo on February 28, 2018 at the Brower Student Center from 12:30PM to 2:30PM. More details to come!

<u>Question & Answer</u> – We invite students, faculty, and staff to share any comments, concerns, or suggestions they may have – what they would like to see in one of the dining locations, etc.

Our next Dining Services Committee meeting will take place on Wednesday, February 7th at 2PM in Social Sciences Building, Room 230

All meeting times, dates, and locations can be found at our website: https://tcnj.sodexomyway.com/community/committee.html

Open Business

Date	Issue	Response	Results
1/31/2018	A survey of students showed that they all favor adding the buffalo chicken wrap to the Traditions Express menu.	Lauren Konate reported that the buffalo chicken wrap is the number one selling sandwich in Traditions. The kitchen cannot handle the demand if it is also offered for take out.	Patrice Mendes reported that the kitchen area cannot be expanded and no further action is feasible at this time. Stu Ringelheim reported that SubConnection offers the same sandwich (with ranch dressing instead of blue cheese, but we are looking into offering the alternative blue cheese).
1/31/2018	Student(s) requested more vegan options at TDubs.	Lauren Konate reported that there is at least one vegan option at every station as well as grab 'n go options.	Marketing was asked to create signage that would let students know where to find these options.

Resolved Business

Date	Issue	Response	Results
1/31/2018	Student reported that the Nutella ran out on Wednesday, January 24 th .	Ron Pritchard reported that the Nutella was re-ordered and is available for every Wednesday and Friday moving forward.	No further action is required.
1/31/2018	Student reported that students are pleased with the pasta station at The Lion's Den and the return of the mints at The Atrium at Eickhoff.	Thank you for the feedback.	No further action is required.
1/31/2018	Student reported chicken was cooked improperly at OBC Grill at The Lion's Den and at Roscoe's Tacos in The Atrium at Eickhoff.	Dining management asked that students report incidents when they occur so that any problem can be corrected and/or so that other students are not affected.	Student Government reps will ask students to report incidents immediately to the Dining staff and management.

11/8/2017	Concern: Several students spoke about wanting more fruit options campus-wide.	Ron Pritchard responded to a direct question about apples in Eickhoff. Ron reported that they had a display issue and that stickers needed to be removed. They are now available in My Zone. Lauren Konate shared the locations of other available fruit items.	Patrice Mendes will review the fruit offerings. In Eickhoff, bananas and oranges are available at the hydration stations and the salad bar, along with fruit at the yogurt bar. Apples can be found at My Zone under the sneezeguard.
11/15/2017	Concern: Students want to know how vegan options are advertised because they do not see enough advertisements.	We have posted advertisements on social media (Facebook, Twitter, Instagram) and created signage in The Atrium at Eickhoff. Rack cards are available at the Eickhoff registers for students to take.	Marketing will distribute electronic copies of the vegan advertisements to DSC reps so they may share with clubs, organizations, and other students. Signage has been posted at the retail locations across campus. Electronic copies will be distributed to DSC members.
11/15/2017	Concern: There have been student concerns regarding flies getting into the fruit cups at Bliss Bakery because they are not enclosed.	If the fruit cups are not covered, there will be less room for the cups to hold fruit. However, we will look into this concern and the possibility of using lids while keeping the portion sizes.	Ronald Pritchard will look into this. The management team is looking into ordering an open air cooler with sneeze guard. They are in the process of researching and gathering pricing information.